



ROYAL PERTH HOSPITAL

G.P. HANDBOOK

2009

Correspondence Box X2213 GPO Perth Western Australia 6847
Telephone 9224 2244 Facsimile: 9224 3511
www.rph.wa.gov.au

FOREWORD

This handbook for general practitioners gives details of the services provided by Royal Perth Hospital. We aim to provide high quality services to patients and general practitioners in line with the standards set out in our Vision Statement.

Royal Perth Hospital traces its history back to the first colonial hospital which was established in a tent on Garden Island in June 1829. Today the 800 + bed Hospital is located on two separate sites, in Wellington Street in the City of Perth and at Shenton Park. The Hospital has just celebrated 150 years on the Wellington Street site. The Hospital provides comprehensive services to the population of the inner city area and specialised services for all adult Western Australians. Royal Perth Hospital is a fully accredited teaching hospital.

OUR VISION

Royal Perth Hospital – Committed to excellence in health-care.

OUR MISSION

As an established teaching hospital, Royal Perth Hospital:

- Provides emergency and elective specialty services to the community within the East Metropolitan Health Service.
- Ensures that the community of the Inner City health district receives appropriate HealthCare services.
- Provides selected specialist HealthCare services to the community of Western Australia, including communities living in rural and remote areas.
- Undertakes research and teaching as an integral part of clinical care.
- Advocates on behalf of the Western Australian community for improved health.

OUR VALUES

The Royal Perth Hospital motto ‘Servio’ (‘I serve’) was instigated in the 1930s to encourage a sense of corporate pride amongst the nursing staff.

Today, ‘Servio’ is a symbol of the pride shared by all staff working for the Hospital. It captures the following values:

Service	Serving the HealthCare needs of the people of Western Australia in a caring manner
Excellence	Always performing at the highest standard
Respect	Demonstrating respect for our patients, their families and carers, as well as our staff in all aspects of our work
Valuing our Staff	Appreciating the contribution of all staff and promoting development at all levels
Integrity	Acting ethically and honestly at all times
Organisational Learning	Promoting a culture of continual learning in all aspects of our work

We recognise that our aims can only be achieved if adequate arrangements are in place to ensure good management. The Hospital will foster appropriate organisational structures to allow full involvement and participation by staff in management at both operational and corporate levels.

If you have any suggestions or complaints concerning a service provided by the hospital please do not hesitate to write to me at Clinical Services Box X2213 GPO PERTH 6847. Telephone: 9224 2281 Fax 9224 2765. All constructive feedback, both positive and negative is welcome as it is essential to help improve the experience at Royal Perth Hospital for you and your patients.

**Dr Alison Maclean
Director, Clinical Services**

March 2009

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IMPORTANT TELEPHONE NUMBERS

How can you avoid wasting time when calling Royal Perth Hospital? If you place a call through switch yourself, identify yourself as a GP straight away. The switchboard staff will do their best to put you through as a priority.

In many instances our staff are happy to speak with Practice staff to save the GP time. The main exception is **to admit a patient or refer to the Emergency Department the GP must call the Admitting Doctor**. This is a direct line to the ED Consultant (Registrar overnight). The Emergency Department Consultants find that practice staff are not adequately trained to answer clinical questions which are essential for prompt management when the patient arrives.

Useful numbers for GPs/Practice Staff:

Royal Perth Hospital Wellington Street Campus:	9224 2244
Royal Perth Hospital, Shenton Park Campus:	9382 7171

To admit a patient or refer to the Emergency Department:

GP to call the Admitting Doctor on direct lines:

9224 1673 or 1800 631 798 (for all queries regarding trauma, critical illness, envenomation and poisoning, and for all non-metropolitan communication).

To speak to a specific doctor:

Please ask the switch to put you through to paging and ask for the doctor (preferably by name or by position eg the registrar to consultant or department name). For consultant contact details please see the specialist listing in the index.

For Individual Departments:

See the Department entries for direct numbers.

For information from the patient's medical file:

Dial 9224 2071 or ask for Information Centre Medical Records

To enrol for **Electronic Discharge Summaries**, please contact Healthlink on 1800 125 036 or Greg Hayes on 0412 474 950.

For help with **GP Notify** (Fax/email notification of patient admission, discharge and death)

OR, to notify RPH of change of contact details:

Please phone the GP Notify Coordinator on 9224 2810, fax 9224 2860

or e-mail RPH.GPN.Coordinator@health.wa.gov.au

For help with **Outpatient appointments/referrals** (including referral forms):

Phone the Outpatient referral centre GP Hotline 9224 2691 ([Page 11](#)) or for specific referrals, the Clinical Priority Access Nurse on 9224 3650

For Ophthalmology advice/appointments:

Please call 9224 1622 on Monday to Friday 8.30am – 4.30pm.

For information on **RPH Surgical Waiting List** please phone the Waitlist Co-ordinator on 9224 3441.

IMPORTANT TELEPHONE NUMBERS continued

For Results:

Biochemistry	9224 2422
ECCG	9224 2031
Echocardiogram	9224 1374
Haematology	9224 2422
Imaging Services	9224 2125
Immunology	9224 3361
Microbiology	9224 2444

Medicines Information 9224 2087

Complaints can be directed to: Cheryl Miller, Manager of Customer Liaison on 9224 1959 or 0404 894 249 or to Dr Jacque Garton- Smith, Hospital Liaison GP on 9224 1738. Customer Liaison staff are available Monday to Friday and may be able to respond more promptly.

Hospital Liaison GP 9224 1696/Fax: 9224 1939

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Liaison GP (Aboriginal Health) 9224 1696/Fax: 9224 1939

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Useful Websites:

- **The RPH 2009 GP Handbook** is currently being updated and will soon replace the 2007 version on the RPH website <http://www.rph.wa.gov.au> – click on publications. We are not planning to print at this stage as it is harder to regularly update, but if you feel a printed version is needed, please send me an e-mail as above.
- **Useful Warfarin information sheet for patients** developed by the Haematology collaboration between RPH, Perth Primary Care Network and Canning Division of General Practice: <http://www.rph.wa.gov.au>, click on “Patients and Visitors” then “Warfarin Information”
- **Diagnostic Imaging Pathways** developed at RPH for on-line evidence based clinical decision support about diagnostic imaging <http://www.imagingpathways.health.wa.gov.au/>
- **Clinical Priority Access Criteria (CPAC)** refers to a system of categorising outpatients according to the urgency of their condition. The CPAC guidelines are designed to help ensure that patients are receiving the care they need within an appropriate time frame and may also reduce the number of clinic visits that patients need to make. The CPAC website can be accessed at <http://www.gp.health.wa.gov.au/CPAC/> and contains:
 - guidelines for first assessment and CPAC summaries for 26 specialities, covering 206 commonly referred conditions;
 - referral guidelines and a standard referral form for outpatient appointments; and
 - contact details for outpatient clinics in the Perth metropolitan area.

WARD TELEPHONE NUMBERS

Wellington Street Campus	Specialty	Telephone No.
Burns Unit	Burns	9224 2153/2154
High Dependency Area	High Dependency Unit	9224 3793/3794
Intensive Care Unit (General) (Surgical)	Intensive Care Clerk	9224 2601) 9224 2606) 9224 2727/2728
Ward 2K	Psychiatry	9224 2514
Emergency EDOBS	Observation Ward	9224 2646
Ward 3K - Ward Clerk - Nurses Station	Geriatric Evaluation Management	9224 2088 9224 2517/2518
Ward 4A - Ward Clerk - Nurses	DO23/Emergency Demand Unit	9224 2524 9224 2525/3517
DSU – Ward 4B	Post Operative	9224 2530
Ward 4F/CCU	Cardiology and CCU	9224 2449
Ward 5A & Ward 5B	Gastro,Respiratory & Dermatology	9224 3257 9224 2537
Ward 5E – Ward Clerk	Medical & SSMU	9224 2616
Ward 5F – Ward Clerk	AAV	9224 2157
Ward 5G – Ward Clerk	Orthopaedic	9224 3542
Ward 5H – Ward Clerk	Ortho/Neurosurgery	9224 3536
Ward 6A – Ward Clerk	Nephrology	9224 2068
Ward 6B	Medical Day Ward	9224 2754
Ward 6C Renal Dialysis Unit	Incentre dialysis – Ward Clerk	9224 2545
Ward 6G – Ward Clerk	Cardiothoracic & Vascular	9224 3959
Ward 6H – Ward Clerk	Surgical	9224 3954/3956
Ward 7B – Ward Clerk	Urology/Medical/ Plastics	9224 2318/ 9224 2317
Ward 8A – Ward Clerk	Neurology/stroke	9224 2570
Ward 9A - Ward Clerk - Nurse Coord	Medical	9224 2507 9224 2504
Ward 9B – Ward Clerk - Nurse Coord	Medical	9224 2569 9224 1564
Ward 9C – Nurse Coord - Nurses Station - Nurses Station	Medical/Dermatology/ Diabetes West Wing East Wing	9224 1410 9224 1400 9224 1408 9224 1409
Ward 10A) combined Ward 10B) ward	Medical Oncology Haem/Radiation Oncology Palliative Care	9224 2620
Ward 10C - Bone Marrow Transplant Unit	Haematology	9224 3099
Immunodeficiency	Immunology & Rheumatology	9224 3099

SHENTON PARK CAMPUS		
Ward 1	Head injury	9382 7209
Ward 2	Neurology	9382 7215
Ward 6	Isolation	9382 7237
Ward 8	Rheumatology/ # neck of femur	9382 7238
Ward 9	Orthopaedic	9382 7254
Ward 10 – Ward Clerk	Rheumatology/Orthopaedic	9382 7259
Ward 11 (Spinal Unit)	Spinal	9382 7283

OUTPATIENT REFERRALS

OUTPATIENT REFERRAL CENTRE

The majority of Royal Perth Hospital Outpatient Clinics are located in Goderich Block, level 3, 196 Goderich Street, Perth.

GP HOTLINE Phone 9224 2691

The Fax number for all referrals is now 9224 2860

E.Referrals – RPH.OUTPATIENT.REFERRAL.CENTRAL.RECEIPTING@health.wa.gov.au

The postal address for referrals is:

OUTPATIENT APPOINTMENTS

Documentation Centre,
Box X2213 GPO
Perth WA 6847

Please see individual department sections for specific information.

- Please ensure that all referrals are legible and fully completed including **birth date, address, Medicare number, patient maiden name, GP Contact and provider number**
- If an interpreter is required, please indicate and state language and dialect.
- Confused Patients : Where a patient has dementia, they are often happy for appointments to be mailed to their carer or a relative to arrange transport and ensure they attend. Please indicate if this applies in your referral keeping in mind that clerical staff do not read the clinical component of referrals. (On the Outpatient Referral Form indicate in special needs and note relevant other address in next of kin slot (noting carer) OR on a letter indicate alternate address and reason near patient details)
- Attach copies of relevant investigations/reports
- Ensure priority is ticked:

0 – 30 Days	Priority One	URGENT
31-90 Days	Priority Two	SEMI URGENT
91 – 365 Days	Priority Three	ROUTINE

All New Neurosurgical referrals to be sent to Sir Charles Gairdner Hospital

OVER WEIGHT PATIENTS

Please indicate if patients exceed 100kgs so Occupational Health & Safety can be merged.

OUTPATIENT APPOINTMENT WAITING LISTS

Waiting times for routine outpatient appointments at RPH were previously issued. As patients are only issued appointments a month or so before their appointment we can no longer accurately predict the waiting time for routine referrals made now. The advantage of the new system is that it is easier to accommodate the mix of semi-urgent and routine referrals, there are less cancelled clinics due to consultant leave and fewer “no shows” or DNA’s. However, please be aware that **the waiting lists for ENT, Neurology, Orthopaedics and Urology appointments remain VERY LONG.**

ELECTIVE SURGERY – EXCLUDED PROCEDURES

As of December 2003 the following list of surgical procedures cannot be performed in public hospitals in Western Australia except for clinically significant indications. If you are referring a patient for one of these procedures, please clearly outline the clinical indication.

- Abdominal lipectomy
- Bat ears in those older than 16 years
- Bilateral breast augmentation
- Bilateral breast reduction
- Eyelid surgery (Blepharoplasty)
- Facelift
- Gender reassignment surgery
- Hair transplants
- Insertion of artificial erection devices
- Lengthening of penis procedures
- Liposuction
- Male social circumcision, other than for culturally and religiously significant reasons
- Reversal of sterilisation
- Tattoo removal procedures
- Total Rhinoplasty
- Varicose veins procedures – there are exceptions – please refer to Department of Health website

ADMISSION POLICY

Priority of admission and utilisation of resources will always go to those patients with the greatest medical need. Patients will only be admitted under the care of doctors with admitting rights to Royal Perth Hospital.

Criteria for Admission Priorities

Factors considered in deciding priorities for admission will include medical needs, other patients requiring admission on that day and the immediate future, staffing levels and day-to-day availability of beds and other resources. Admission will be determined on the following priority basis:

- i) all emergency cases. These will be assessed initially by Emergency Department medical staff.
- ii) urgent elective admission. The designated heads of individual units will be responsible for ensuring the allocation of priorities for urgent elective admissions within that unit's allocated beds.
- iii) non-urgent elective patients. Non-urgent elective patients will be admitted to the appropriate units in chronological order of being placed on the waiting list.

Patient Age

Patients under the age of 12½ years will not be admitted to Royal Perth Hospital except in special circumstances and with the authority of the Director of Clinical Services.

Single Rooms

Single rooms will be allocated to patients on the basis of medical or nursing need, including the isolation of infectious patients, or to provide flexibility of ward management in the admission of patients of different sex.

VISITING HOURS

Wellington Street Campus.

General Wards 8am – 8pm daily except for rest period which is 1pm – 2pm with NO visitors during this time.

Intensive Care/ Next of kin only. Refer to Senior Coronary Care Nurse in Charge.

Shenton Park Campus

Ward 1	10am – 12noon & 2pm – 8pm
Ward 2	11:45am – 12:45pm & 4:45pm – 8:15pm
Wards 8/10	8am – 12noon & 2pm – 8pm
Ward 9	2pm – 8pm
Ward 11	8am – 8pm with a rest period between
12noon – 2pm	
Weekends/ Public Holidays	8am – 8pm daily except for rest period which is 1pm – 2pm with no visitors during this time.

VISITING HOUR CONDITIONS

A limit of three visitors per patient at any one time. However it is best to check with the nurse in charge. Visitors may be asked to wait if the patient is undergoing treatment. Visitors are not permitted to smoke or consume alcohol on Hospital premises.

ELECTRONIC GP COMUNICATIONS

1. **GP Notify**
2. **Electronic Discharge summaries**

Thank you for your patience during the journey to facilitate more timely communication to GPs. There has been some confusion expressed by GPs and practice staff regarding the different communication from RPH. We have a couple of different programs running:

1. **GP Notify**

What is GP Notify?

GP notify is an automated **notification** system to let GPs know about patient admission, discharge or death by fax or e-mail. When a patient is admitted, discharged or dies, the computer system will send the patient's nominated GP an e-mail or fax. GPs need to be enrolled in the program to receive this notification. If you cannot supply fax/email details, unfortunately you will not be included in the program – we cannot mail notifications to you. It was developed at RPH in the late 1990s and was limited by the technology available at that time. This CANNOT be sent via Healthlink into your medical application at this time. Instead of changing this over when it works as is, we have targeted communication with clinical information for further efforts.

How Do I Get Involved?

The first time an event occurs on one of your patients, you will be posted the notification with a confirmation form. You need to complete this, confirming your fax +/- e-mail details, & whether your fax/email is private/secure, sign it, and return it by fax. Automated notification will commence as soon as your details are confirmed on the computer. Please check your details carefully and advise our GP Notify Coordinator if your contact details change. GPs are responsible for maintaining correct details and ensuring that their fax machine or computer systems provide adequate privacy after transmission.

For queries or to update GP details, please contact the GP Notify Coordinator:

Phone: 9224 2810 Fax: 9224 2860 or e-mail RPH.GPN.Coordinator@health.wa.gov.au

What if I have Problems?

If you are experiencing any problems, or require further information or wish to change your contact details or discuss your preferences for the notifications you receive, our GP Notify Coordinator would be happy to help you or your practice staff.

Problem Trouble-shooting

**** Do you have a combined phone/fax or turn off your fax after hours?***

GP Notify can only try to send for a certain number of attempts in a particular timeframe. If practices turn their fax machine/fax software off after hours or have a combined phone/fax requiring manual switchover to receive faxes you may not receive notifications sent after hours. Some messages are failing to combined phone/faxes even if switched over.

- If you are able to, please leave your fax machine on at all times.
- A dedicated line is preferable to a combined phone/fax.
- If you are unable, an option would be to get an email account which will store the notification until you log on and receive it.

ELECTRONIC GP COMMUNICATIONS continued

*** *Can't Open Word Documents?***

If you need information on how to download some free software to read Word documents or wish to change your preference to fax, please contact our GP Notify Coordinator.

2. The Electronic Discharge Summaries (TEDS)

The Electronic Communications System went live in November 2005. *Discharge Summaries* (ie not just a notification) are electronically transmitted from RPH to GPs using the secure messaging provider, Healthlink. These drop into your medical application much like your pathology and radiology results, and can be reviewed and actioned.

Discharge summaries are also printed and posted as usual.

To receive electronic discharge summaries from RPH, (also Fremantle, Bentley, Rockingham, Armadale, Swan Districts from late 2007), please ask your practice staff to request an expression of interest form **by phoning HealthLink on 1800 125 036.**

To update GP details, please contact the GP Notify Coordinator:

Phone: 9224 2810 Fax: 9224 2860 or e-mail RPH.GPN.Coordinator@health.wa.gov.au

ELECTIVE SURGICAL WAITLISTS

Contact

Co-ordinator, Central Admission Services

(Ms) Chloris Colkers

Tel: 9224 3409

Email: Chloris.colkers@health.wa.gov.au

Service

All Elective Surgical Waitlists are managed by staff in the Central Admission Services Area, however the Co-ordinator is happy to take calls from GPs, Practice Staff and patients with any queries in regard to patients on Royal Perth Hospital's surgical waiting lists. In some instances it may be necessary to transfer your call to the specialty area concerned or to locate the patients health record, investigate the situation and liaise with the appropriate staff before re-contacting either the GP or patient to inform them of the situation.

MEDICARE PUBLIC PATIENTS' HOSPITAL CHARTER

Rights of public patients in WA hospitals

Public patients are entitled to:

- ◆ Free public hospital services
- ◆ Treatment in order of need
- ◆ Treatment with respect and dignity
- ◆ Access to services throughout the state
- ◆ Consent before being treated and explanation of treatment
- ◆ Seek a second medical opinion
- ◆ Advice on care when you leave hospital
- ◆ Confidentiality and access to your medical records
- ◆ Consent before being seen by trainees
- ◆ A simple procedure for making complaints

CUSTOMER SERVICE CHARTER

Royal Perth Hospital is committed to a service philosophy that embraces community values and enables people to be active participants in their own health care.

We recognise that when people are in hospital they, and their families, are often fearful and anxious. People may feel isolated and alone in an unfamiliar hospital environment. Considerate, caring and helpful service can help people feel more comfortable and is important in all aspects of health care.

This charter aims to reassure patients and their families of our commitment to their treatment and care. The standards describe the quality of service we seek to provide.

- Address members of the public and colleagues with courtesy
- Present a professional image
- Provide a service that is respectful, private and confidential
- Assist people to be informed and actively involved in their own health care
- Take positive action to address a person's concerns
- Maintain a safe and clean environment
- Work with colleagues for better practice and service

INPATIENT INCENTIVE PROGRAM FOR PRIVATE PATIENTS

Patients with private health insurance have the choice to be treated as either a public or private patient. A Private Patient with appropriate Hospital Cover has **NO OUT OF POCKET EXPENSES** for their hospital stay and procedures (eg. Hospital accommodation, prosthetics, pathology, radiology, ICU, theatre fees, pharmaceutical's etc).

The Specialist Doctor will provide medical care at no out of pocket expenses **unless the patient is advised differently**. Patients should discuss the cost directly with their Specialist.

What are the benefits of patients using Health Fund Insurance to be treated as a private patient?

A Specialist Doctor

Private patient treatment is overseen by a Consultant. If surgery is required this will be performed by a specialist surgeon and the anaesthetic will be administered by a specialist anaesthetist unless there are exceptional circumstances.

The Hospital

The money from patients using private health insurance will assist the hospital to buy additional equipment, maintain facilities and continue to provide a better service.

Private Patient Incentives

Private Patients will receive:

- Toiletries Pack on admission
- Free TV Rental
- One Free Car Parking voucher for each day of their admission
- One Free Visitor Meal for each day of their admission
- Newspapers
- \$5.00 telephone credit for each week of their admission

Private Rooms

When allocating single rooms priority is given to patients according to medically assessed special needs. Private patients may request a single room; however access cannot be guaranteed.

For further information, please contact the Private Patient Liaison Officer on:
Telephone: 9224 8480 Fax: 9224 3751.

HOSPITAL LIAISON GP

In Collaboration with Canning Division and Perth Primary Care Network.

Dr Jacquie Garton-Smith

Phone: 9224 1696 or Fax: 9224 1939

Email: Jacquie.Garton-smith@health.wa.gov.au

Service

The Hospital Liaison GP is a practising GP funded 10.5 hours per week and is based at Royal Perth Hospital usually on Monday and Thursday.

Aim:

To optimise the continuum of patient care, as patients move between Royal Perth Hospital and General Practice.

Objectives:

1. Provide a General Practice perspective on patient care to Royal Perth Hospital.
2. Facilitate communication between the Hospital and General Practitioners relation to patient care.
3. Represent General Practice in the strategic planning and policy development within the Hospital.
4. Participate in the development of collaborative initiatives involving the Hospital, General Practice, Divisions of General Practice and other health care agencies.
5. Liaise with Divisions of General Practice and the GP Community on issues pertaining to the Hospital/GP Interface.
6. Develop a perspective of Hospital/GP related issues at a state and national level.

HOW EVERY GP MAKES A DIFFERENCE

- Over the years there have been some recurring themes. We are all trying to provide good patient care. RPH has been working on many aspects. But what makes a difference from the GP end?
- Please phone the Emergency Department before sending a patient in. The best number to use is 9224 1673 (or 1800 631 798 for critical illness or non-metro calls) as it is manned by senior ED staff.
- A detailed referral is appreciated and does help your patient get the best care.
- Say 'thank you!' Let the doctor who has phoned you know that you appreciate it - it is a powerful motivator for them to
- continue to make the effort. If you let me know when you've appreciated RPH staff, I'll ensure they get further reward for their efforts.
- Do let us know when you've got a problem with RPH. We can help out and look at how to stop it happening again. As I am only funded to work part-time, the Manager of Customer Services helps me – ph 9224 1959.

Please feel free to contact Jacquie regarding any issue associated with hospital/GP interaction as your input, as referring GP, is vital for achieving improved patient care and communication. As the position is part-time, please also note the following contacts:

HOSPITAL LIAISON GP continued

GP Complaints

The Customer Service Department is now assisting in handling GP complaints to ensure a timely response. The Manager of Customer Services, Cheryl Miller, can be contacted on 9224 1959 (Monday – Friday)

Requests for Patient Information

If you need URGENT information about a current or recent patient of RPH it is more timely to phone the consultant, registrar or resident of the team that has been caring for the patient (through the switchboard on 9224 2244).

The Health Records Management Department may be contacted on phone, 9224 2714 or fax 9224 2860 if you require information from a patient's file eg a previous discharge letter or results.

To change your practice details or email address

Please contact (or ask your practice staff to contact) the GP Notify Coordinator on:
Ph: 9224 2810, Fax: 9224 2860 or e-mail RPH.GPN.Coordinator@health.wa.gov.au

To enrol for Electronic Discharge Summaries, please contact Healthlink on 1800 125 036 or Greg Hayes on 0412 474 950

Liaison GP (Aboriginal Health) (Page 85)

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ADVANCED LUNG DISEASE PROGRAM

This is a multi-disciplinary program designed to co-ordinate the management of patients with severe lung disease and incorporates the Western Australian Lung Transplant and Pulmonary Vascular Disease Units. It is currently located on the 3rd floor of Ainslie House, 48 Murray Street, Perth within the grounds of Royal Perth Hospital.

The medical team currently comprises two Consultants, two Fellows (Registrars training in lung transplantation and pulmonary vascular disease) and a Resident. Two full-time Clinical Nurse Specialists are involved in all activities of the unit as well as transplant co-ordination. There are dedicated Physiotherpists as well as a Social Worker, Dietitian, Pharmacists and Occupational Therapist aligned with the unit.

The Advanced Lung Disease Program is within the Critical Care Division, thus working closely with the Heart Failure, Heart Transplant Team and Intensive Care Unit to optimise all areas of patient care. There is a close working relationship with the Department of Respiratory Medicine enabling smooth transfer of care for patients with end stage lung disease being considered for lung transplantation. The Pulmonary Vascular Unit works closely with colleagues in the Rheumatology Department to offer a screening program for respiratory complications of scleroderma and other connective tissue diseases.

Regular meetings and close liaison with the Adult Cystic Fibrosis Unit located at Sir Charles Gairdner Hospital and the Paediatric Unit at Princess Margaret Hospital ensures excellent continuity of care for CF patients approaching or requiring lung transplantation. The Pulmonary Vascular Program has a close liaison with King Edward Memorial Hospital for Women to help co-ordinate the care of pregnant women with pulmonary artery hypertension (PAH).

Contact Numbers:

A/Prof Eli Gabbay

Medical Director
Advanced Lung Disease Program/
W.A. Pulmonary Hypertension Service
Tel: 9224 8793 Fax: 9224 3866
Email: Eli.Gabbay@health.wa.gov.au

Dr Michael Musk

Medical Director
W.A. Lung Transplant Unit
Tel: 9224 8793 Fax: 9224 3866
Email: Michael.Musk@health.wa.gov.au

Ms Sharon Lawrence/Ms Corina Jary

Clinical Nurse Consultants
Tel: 9224 2244 Page 2324/ 2325
Emails: Sharon.Lawrence@health.wa.gov.au
Corina.Jary@health.wa.gov.au

Elise Legg/Chris Allen

Clinic/secretarial support staff
Tel: 9224 8793 Fax: 9224 3866

Outpatient Referrals:

Referrals may be made by letter, fax or contact with the clinic. For information about the program, referral process or for patient education information please contact Sharon Lawrence/Corina Jary as above.

ADVANCED HEART FAILURE & CARDIAC TRANSPLANT UNIT

CARDIOLOGISTS

Dr Lawrence Dembo (Medical Head of Department)
Professor Gerry O'Driscoll
Dr Matthew Best
Dr Vance Manins (Locum Consultant)
Transplant Fellow (Rotational position)

SURGEONS

Mr Robert LARBALÉSTIER (Surgical Head of Department)
Mr David Andrews
Mr Mark Edwards

NURSE PRACTITIONERS

Niki Parle
Helen Hayes
Clare Wood

CLINICAL NURSES

Sharon Rolfe
Julie Barber

Contact Numbers

Business hours – 8.30am – 4pm

Phone: 9224 3151

Fax: 9224 1464

Out of hours

Transplant Nurse on Call – 9483 6999, pager no. 606101

Medical Staff – RPH switchboard 9224 2244

ABOUT US

The Advanced Heart Failure and Cardiac Transplant Service is located at Royal Perth Hospital, Western Australia. The state service was established in 1994 and has pioneered new, innovative treatment approaches preventing or delaying many patients with advanced heart disease from needing a heart transplant. The model is that of an integrated, multidisciplinary team with expertise drawn from professionals with international experience. The Service has researched methods and alternate strategies, and has established itself as a leader in providing state-of-the-art treatment and producing clinical results equitable to those achieved by most of the world leading centres.

The service operates primarily as an outpatient service with weekly formal clinics where patients are assessed by the Nurse Practitioners (NP's) and are reviewed by the medical team. It also offers an emergency service where patients can access nursing and medical staff for assessment at short notice.

A clinical nurse works across the heart failure and transplant service preparing and running clinics and following up patient's investigations. The role supports the NP and clinical Nurse Consultant (CNC) positions in all aspects of patient care.

Multidisciplinary team

As part of the multidisciplinary program patients are offered the opportunity of consulting with the Service's exercise physiologist, welfare consultant, occupational therapist, dietician and psychiatrist.

ADVANCED HEART FAILURE & CARDIAC TRANSPLANT UNIT continued

Exercise Physiology Service

Appropriately prescribed exercise is an important adjunct to medical therapy in heart failure management. The Service provides supervised exercise prescription by exercise physiologists in its fully equipped, telemetry monitored gymnasium and a comprehensive exercise-testing service including prognostic VO₂ max testing.

Medication up-titration via telephone consultation

The nurse practitioners co-ordinate a medication titration service via telephone consultation to all patients on beta-blockers, angiotensin converting enzyme inhibitors, warfarin and immunosuppressive therapy. Current medication regimes are assessed and medication doses titrated according to patient symptoms and blood test results.

Ultrafiltration via Aquadex Flexflow™

Diuretic resistance is increasingly recognised as a common problem in heart failure management. The addition of the Aquadex Flexflow™ ultrafiltration device has improved the treatment of heart failure patients with fluid overload who are refractory to other therapies. The device filters fluid from patients with refractory heart failure resulting in symptom relief and more effective dosing of medications. The program is coordinated by the nurse practitioners.



The Ambulatory Home Inotrope Program

Inotropes may be used to improve symptoms while awaiting transplantation or for palliation in patients who do not meet mechanical support or transplant criteria. Outpatient administration of inotropes via Paragon™ or CADD – Legacy™ pumps facilitates the discharge of patients' home, reducing hospital bed stays and cost of care.



CADD-Legacy™



Paragon™

The program is run by the nurse practitioner, patients and their intravenous lines are reviewed on a weekly basis whilst having access to a 24 nursing on call pager service. For further information contact; Niki Parle, Nurse Practitioner on +61 8 92243151, or email niki.parle@health.wa.gov.au

The Mechanical Support / Ventricular Assist Device Program.

Mechanical support is available to patients with advanced heart failure who may be considered for transplantation or as a bridge to recovery. Mechanical support or Ventricular Assist Devices (LVADs) as they are more commonly known are designed to support the heart during a period of acute/chronic heart failure. In recent years they have become smaller, safer and more reliable and

ADVANCED HEART FAILURE & CARDIAC TRANSPLANT UNIT continued

the device can be tailored to the individual. Regardless of the device chosen, patients can be safely and effectively managed in the community: allowing active rehabilitation, the reversal of end-organ dysfunction and improved quality of life. Overall 71% of patients have been transplanted or remain on support. In over 8000 days (22 years) of VAD support experience, patients spent on average 84% of days supported in the home environment. The longest duration of support thus far is > 1300 days.

The program is coordinated by the nurse practitioners whose responsibilities include patient and carer education, clinical support, education for nursing, medical and allied health staff & coordination of outpatients. Patients may require an extended period of time on mechanical support before a donor heart becomes available.

For further information contact; Helen Hayes, Nurse Practitioner on +61 8 92243151 or email Helen.hayes@health.wa.gov.au

The Cardiac Transplant Service

Heart transplantation is a well established treatment for end-stage heart failure providing excellent survival and quality of life. The survival for heart transplant recipients at RPH compares favourably to international and national experience. Recipients can now expect a long term survival with a good quality of life, many return to the workforce.

Inclusion criteria include:

1. Severe cardiac failure of any aetiology in patients whose prognosis is likely to be improved by transplantation or in those who have failed optimal medical therapy or conventional surgery and remain severely limited by symptoms.
2. Intractable angina in patients with inoperable coronary artery disease despite maximal medical management.
3. Malignant arrhythmias refractory to other therapies.

There are a minimal number of exclusion criteria; these are detailed in the Physician Guidelines for cardiac transplantation which are available from the Service.

Once accepted onto the program frequent clinical assessment and alteration of drug therapy often results in the stabilisation of patients, and whilst they continue to be actively considered for transplantation they are placed on the pending list until their condition warrants more urgent attention. Many referrals are more clinically acute, resulting in urgent listing. For further information contact; Clare Wood, Nurse Practitioner on +61 89224 3151, or email Clare.wood@health.wa.gov.au

Emergency 24 hour on call service

The medical and nursing staffs provide a 24 hour on call triage service to all advanced heart failure, mechanical support and pre and post cardiac transplant patients, offering clinical advice, support and assessment & initiating and facilitating admission to hospital for medical review when required. This on call facility is also offered to general practitioners and all allied health care professionals state-wide 24 hours a day.

ANAESTHESIA & PAIN MEDICINE

Pain Medicine Centre (Chronic Pain)

Director: Professor Stephan Schug

Consultants: Dr John Akers
Dr Michael Kent
Dr Jenny Morgan
Dr David Perlman
Dr Leah Power
Dr Eric Visser
Dr Bill Williams

Pain Fellow: Dr Evan Tziavvangos

Contact Numbers

Pain Clinic Shenton Park Campus

Tel: 9382 7574

FAX: 9382 7572

Details:

The Pain Medicine Centre is a multidisciplinary treatment facility for chronic pain patients requiring specialist treatment. Assessment and treatment relies on input from pain medicine, physiotherapy, clinical psychology, psychiatry, rehabilitation medicine, occupational therapy and social work.

Due to a lack of equivalent treatment facilities in Western Australia, there is a considerable waitlist in the range of currently 14 months; referrals will be triaged for urgency and referrals for rapidly worsening pain conditions such as new CRPS, new postherpetic neuralgia, new phantom limb pain or for pain due to malignancy will be prioritised and can be seen with minimal delay. To reduce the waitlist and avoid duplication of services, patients who are under current treatment by other pain clinics will be seen only in exceptional circumstances.

Referrals:

Referrals should be directed to the Pain Medicine Centre, via standard outpatient referral forms or letter. For referrals from outside Royal Perth Hospital, it is essential that copies of specialist assessments and relevant reports on diagnostic procedures are enclosed to facilitate triage. Urgent referrals should be clearly identified and reasons for urgency given – expiry of authority to prescribe controlled drugs is not a reason for prioritisation.

Address for referrals:

Pain Medicine Centre
Shenton Park Campus
6 Selby Street
Shenton Park WA 6008

Telephone: 9382 7574

Facsimile: 9382 7572

BIOCHEMISTRY (CORE CLINICAL PATHOLOGY & BIOCHEMISTRY)

CONSULTANTS

Dr J Burnett, Head of Department Tel: 9224 3121
Dr S Vasikaran, Medical Biochemist Tel: 9224 2473
Dr P. Glendenning, Medical Biochemist Tel: 9224 2421

Registrar Tel: 9224 3087

SCIENTIFIC STAFF

Mr P. Sheehan, Principal Scientist Tel: 9224 3003
A/Prof F van Bockmeer, Research Biochemist Tel: 9224 2322

Duty Biochemist Office hours Tel: 9224 2422
After hours Tel: 9224 2422

Enquiries Tel: 9224 2422

Department Secretary Tel: 9224 2453

LABORATORY HOURS

24 h service for routine tests.

Phlebotomy

Monday-Friday: 8am – 5pm

Saturday, Sunday: Ward service only.

SERVICE

General Biochemistry – A full range of routine biochemical testing is offered.

SPECIALIST INTERESTS

Endocrinology: Thyroid function; adrenal function; calcium and bone metabolism; gonadal function and menopause; hypertension; pituitary growth hormone axis; paediatric endocrinology and tumour markers.

Lipidology: Including apoA-I, apoB, Lp(a), cardiovascular genetics; homocysteine.

Dynamic tests Including Synacthen test, glucose tolerance test, ⁴⁵C urea breath test (*H. pylori*), and water deprivation test

CARDIOLOGY

General Cardiology

Cardiac Rehabilitation Service

Heart Failure Services

WA Adult Congenital Heart Disease Clinic

Also see: Advanced Heart Failure & Cardiac Transplant Service
HeartBeat Cardiac Care Program

Consultants

Dr Jamie Rankin, Head of Department

Dr Matthew Best

Dr. Andrei Catanchin

Dr. Richard Clugston

Dr. Lawrie Dembo

Dr Mark Edwards

Dr Vince Paul

Dr Sharad Shetty

Dr. Rukshen Weeasoorija

Dr. Gerry O'Driscoll

Dr. Anne Powell

Dr Xiao-Fang Xu

Dr Gerald Yong

1. General Cardiology

Contact numbers

During Business Hours:

Patient care advice is available from the relevant consultant or registrar by Tel: 9224 2388 or page registrar on call via the hospital switchboard 9224 2244.

For advice on ECGs and the like Fax: 9224 3175.

Out of hours advice can be obtained through the Coronary Care Unit Tel: 9224 2591 or Fax: 9224 2605 or the registrar on call via the hospital switchboard.

Outpatient referrals

Appointments can be made by *Request for a Teaching Hospital Outpatient Appointment* form or letter which can be faxed to 9224 2860.

Specialist interests

Coronary angioplasty and stenting including intercoronary radiation, valvuloplasty, electrophysiology, catheter ablation, echocardiography, including transoesophageal, cardiac pacing, advanced heart failure management including cardiac transplantation, coronary care and clinical trials.

2. Cardiac Rehabilitation Service

Cardiac Rehabilitation Coordinators: Julie Smith/Narelle Wilson

Tel: 9224 1308 or 0404 894 099 Fax: 9224 1464

Consultant Cardiologist

Professor Leonard Arnolda

Exercise Physiologists

Andrew Maiorana

Fiona Beeck

Leanne Campbell

Royal Perth Hospital offers a cardiac rehabilitation service for patients with all grades of heart failure and ischaemic heart disease. This includes recovery from myocardial infarction and cardiothoracic surgery. This is accessible to patients on general practitioner referral.

CARDIOLOGY continued

The present program consists of a cyclic education program twice weekly presented by a multidisciplinary team. Risk factor management and psychosocial support is offered with modules such as healthy eating, exercise, medications, group support, heart anatomy and procedures and stress management.

Patients have the opportunity to undergo supervised exercise at the Royal Perth Hospital Cardiac Gym and are provided with home exercise programs. Some patients may require 4 to 8 week programs to regain confidence and improve functional capacity, other patients with advanced heart disease may require longer maintenance programs.

3. Heart Failure Services

Consultant Cardiologists

Dr Lawrie Dembo (Medical Head of Department)

Dr Gerry O'Driscoll

Dr Matthew Best

Contact numbers

Secretary: Tel: 9224 3151 Fax: 9224 1464

Outpatient referrals

Referrals may be made by letter or fax. For urgent referrals, please contact Dr O'Driscoll on the above telephone number.

Specialist interest

We have developed a multidisciplinary service for the management of advanced heart failure, utilising a full range of diagnostic facilities and tailored medical therapy. In addition, we have access to all major support facilities including electrophysiology, nuclear medicine, ultrasonography, polysomnography, exercise physiology, angioplasty, cardiothoracic surgery, advanced coronary care and intensive care.

Our team has considerable expertise in the management of end-stage cardiac failure with access to the full range of therapies and as we have an active research program we can obtain therapies not otherwise available in Australia. We welcome referral of patients with heart failure whatever the severity of their disease either for help with their medical management or for consideration for transplantation. It is now clear that a multi-disciplinary approach to the care of such patients' results in improved outcomes, particularly when instituted early in the course of the disease. Early referral is therefore encouraged.

In short, we are available to help with the management of any patient with cardiac failure either for consultation or ongoing management.

4. WA Adult Congenital Heart Disease Clinic

Consultant Cardiologist:

Dr Andrew Bullock

Appointments:

Clinic Clerk: Tel: 9224 3174 Fax: 9224 3175

Royal Perth Hospital provides a State wide service for the management of adult patients with congenital heart disease. Dr Andrew Bullock, Paediatric & Adult Congenital Heart Disease Specialist, has special expertise in this area.

CARDIOLOGY continued

5. High Risk Aortic Stenosis Service

A new state service offering Percutaneous Aortic Valve Replacement.

A collaboration between the Departments of Cardiothoracic Surgery of Royal Perth Hospital and the Departments of Cardiology of Royal Perth Hospital, Sir Charles Gairdner Hospital and Fremantle Hospital.

Symptomatic severe aortic stenosis carries a poor prognosis without definitive treatment. Many elderly patients are not considered for aortic valve replacement.

Percutaneous aortic valve replacement (PAVR) is now available in WA and may offer improved prognosis and quality of life.

The role of this Service is to evaluate patients with symptomatic severe aortic stenosis who are at high risk for conventional AVR due to advanced age or significant comorbidity. The goal is to *assess for and recommend suitability of some form of surgical or interventional treatments*. In suitable patients, PAVR may be offered. This is the only service in WA currently offering PAVR.

Patients to consider for referral to the service

- Severe aortic stenosis – valve area $<1\text{cm}^2$ OR mean gradient $>40\text{mmHg}$
- You have concern regarding the risk of aortic valve surgery, usually due to advanced age or significant co-morbidities;
- Suffering significant functional limitation due to aortic stenosis
- Willing and wishes to undergo some form of interventional treatments

Please note it is not the aim of this service to provide routine assessment and management of patients with severe aortic stenosis.

Referral process

Send all referrals to the High Risk Aortic Stenosis Service OR directly to Dr Gerald Yong at Department of Cardiology, RPH. Contact Dr Yong for any questions regarding the program or suitable patients.

Dr Gerald Yong
Interventional Head, High Risk Aortic Service Western Australia
Department of Cardiology
Royal Perth Hospital
Wellington Street
Perth WA
Mobile 0408004282; email gstyong@gmail.com

CARDIOTHORACIC SURGERY

Consultants

Mr. Mark Edwards, Head of Department

Mr. Robert Larbalestier

Mr David Andrews

Contact numbers

Secretary Tel: 9224 2195 Enquiries Tel: 9224 1459

Anne Tunesi – Case Manager page 2581 or Ext 41467

Outpatient referrals

Patients may be referred for assessment to

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860

Clinics

Follow-up Clinics are held at the Mount Hospital private doctor's rooms. Pre-Admission Clinics for elective surgeries are held on Tuesday and Thursday afternoons at RPH.

Wound Management Clinic is held every Monday afternoon at RPH

Special interest

All aspects of Adult Congenital and Acquired Cardiothoracic Surgery, Including Heart Valve Repair and Replacement, Coronary Artery Bypass Grafting and Off Pump Beating Heart Surgery, Heart and Lung Transplantation, Ventricular Assist Device Program, Pulmonary Endarterectomy, Chest Wall Deformity (Pectus Surgery) , Thorascopic And Video Assisted Lung Procedures, Lung Volume Reduction Surgery, Lobectomy, Pneumonectomy..

Please contact the on call Registrar re any problems via the switchboard.

Notify the Registrar or Case Manager re any post operative wound complications or concerns.

Also see Advanced Heart Failure & [Cardiac Transplant Unit](#)

DERMATOLOGY

Consultants

Dr Christopher D Clay (Head of Department)
Dr Tom Delaney
Dr Linda Pepall
Dr Clare Tait
Dr Carl Vinciullo

Contact numbers

Clinic enquiries

Tel: 6477 5016

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Fax 9224 2860

Clinics

Monday PM
Wednesday PM
Thursday AM
Friday AM

Special interests

Laser treatment of vascular lesions
Cutaneous malignancy
Psoriasis
Pigmented lesions
General dermatology

EAR NOSE & THROAT

Consultants

Mr Richard Lewis (HOD)
Mr Francis Chai
Mr Sam Dean
Mr Stuart Millar
Mr Tuan Pham
Mr Steve Rodrigues
Dr Andrew Lindsay

Sub-specialty

Head & Neck Surgery, microsurgery
Head and Neck Surgery, microsurgery
Head and Neck Surgery
Head and Neck Surgery, neuro-otology
Head & Neck, Facial Plastics
Neuro-otology
Head & Neck, Microsurgery

Contact numbers

Reception/Appointments	Tel: 9224 2166
Secretary	Tel: 9224 3039
Audiology	Tel: 9224 3039

Outpatient referrals

Patients may be referred for assessment to the ENT Clinic via standard outpatient referral forms to:

Outpatient Appointments
Royal Perth Hospital,
Documentation Centre
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860

or By verbal contact for urgent cases 9224 2166.

Clinics

Weekdays: 0930-1230 hours.

Department

Weekdays: 0800 – 1600 hours

Urgent After hours contact

A consultant and registrar are on 24 hour call and can be contacted via the hospital switchboard, Tel 9224 2244.

DEPARTMENT OF OTOLARYNGOLOGY, HEAD & NECK SURGERY

This Department is the largest Otolaryngology, Head & Neck Surgery service in Western Australia and one of the largest in Australia. Seven Consultant Surgeons form the establishment. The Department serves as a major tertiary referral service in the public sector for head and neck cancer surgery, neuro-otology, voice disorders as well provision of services for routine ear, nose and throat disease and emergencies.

Combined clinics are held regularly in the department including the Head and Neck Oncology Clinic and the Skull Base Surgery Clinic combining with neurosurgery, plastic and reconstructive surgery, oral surgery, radiation oncology and medical oncology.

Supporting the department and combined clinics is a full time Audiologist within the department responsible for routine diagnostic audiology as well as cochlear implant rehabilitation. There is a close working relationship with the Department of Speech Pathology through both the Head and Neck Oncology Clinic and a Voice Clinic.

As research plays a vital role in the development of diagnostic and therapeutic techniques in medicine, The Ear, Nose & Throat Foundation of Western Australia was established in 1997 to support research into disease and its treatment of the ear, nose and throat and related structures. The foundation is situated in the Otolaryngology Department at Royal Perth Hospital.

EMERGENCY DEPARTMENT

The Emergency Department, Royal Perth Hospital, functions continuously and entry is from Victoria Square, opposite the cathedral.

Consultants

Dr J Yeung, Head of Department

Dr G. Arendts

Dr M Brzozowski

Dr J Cooper

Dr F. Daly

Dr S Dunjey

Dr D Fatovich

Dr M. Genevieve

Dr M. Gope

Dr N. Henry

Dr M Johnston

Dr C. Kibar

Dr D Kohrs

Dr P. Leman

Dr M. Little

Dr D. McCoubrie

Dr C Ng

Dr H. Patterson

Dr J. Soderstrom

Dr A. Stafford

Dr J. Vance

Dr H. Wade

Dr K. Wheadon

Dr C Wilson

Contact numbers

Admitting Duty Officer

Tel: 9224 3898

Fax: 9224 1005

Trauma Hotline

Tel: 1800 631 798

(This number can be used for non-metropolitan communication and all queries regarding Trauma, Critical Illness, Envenomation & Poisoning)

Secretary – Roselyne Auffray

Tel: 9224 2662

Admin/Reception – Lydia Dale

Tel: 9224 2777

Checklist for referrals

- Is the patient happy to attend RPH (especially if privately insured)?
- Is the patient a chronic patient of another hospital?
- Have you phoned the Duty Officer on 9224 1673?
Please phone yourself rather than asking a secretary or nurse to do so as the clinical information you can give the Duty Officer is very valuable.

Referrals

The manner by which patients are referred greatly influences the effectiveness and efficiency with which patients are seen, processed and proceed to their ultimate destination.

EMERGENCY DEPARTMENT continued

Basically there are two types of referral:

1. **BOOKED** - the patient has an arranged, allocated and available bed, or appointment, documented prior to referral.
2. **ALL OTHERS** - The majority initially present to the Emergency Department. Here they are assessed, treated, admitted or discharged and relevant communication occurs with other appropriate specialities.

We would ask that you contact the Admitting Officer on 9224 1673 about all patients that you refer to Royal Perth Hospital who do not belong to the booked category.

Between 0800 – 2200, the Admitting Officer is an Emergency Physician and after hours an Emergency Department Registrar.

Speaking to the Admitting Officer will result in your patient being processed much quicker and proceeding more efficiently to their ultimate destination, it may also result in alternative arrangements being made which will be to the advantage of both you and your patients. Following this you may wish to also discuss your patient with the medical staff of the specialty involved.

If you need advice, information regarding your patient's attendance or wish to discuss a problem with the Emergency Department's service, the Admitting Officer will be happy to take your call.

If you wish to be contacted with further information please let the Admitting Officer know or mark your referral letter to say so and include **contact details and preferred times**.

Royal Perth Hospital can also provide multi-disciplinary toxicology advice from Specialists in Emergency Medicine (Dr F. Daly), Intensive Care and Clinical Pharmacology 24 hours per day by contacting the hot-line or directing inquiries to the duty admitting officer.

For further information about the trauma service please see Page

NURSE PRACTITIONER SERVICE

Royal Perth Hospital Emergency Department has launched an Emergency Nurse Practitioner Service. The aim of this service is to facilitate and expedite the treatment of patients with minor injuries or illness, as an adjunct to the services already provided.

Currently there will be one Nurse Practitioner employed with a view to expanding the service to cover 7 days a week. The Nurse Practitioner will work within their scope of practice which is governed by approved clinical protocols. The Nurse Practitioner will be responsible for all aspects of their patient's care. The Nurse Practitioner will be clinically responsible to the Clinical Consultant on duty for that shift, who will be briefed on all patients referred by a GP.

Any questions regarding the service can be forwarded to Dr Frank Daly, Head of Department, Emergency Department via e-mail. frank.daly@health.wa.gov.au

COMPLAINTS AND BOUQUETS

All constructive feedback, both positive and negative is welcome and is essential to help improve the experience at Royal Perth Hospital for you, your patients and the hospital. All communications will be looked into and you will receive feedback. You may communicate either with the secretary, the admitting officer or the Head of Department.

ENDOCRINOLOGY & DIABETES

Consultants

Dr J.P. Beilin, Head of Department

Dr G. Chew

Dr S. K. Gan

Dr P. Leedman

Dr A. Cussons

Dr D. Hurley

Dr K. Stanton

Contact numbers

Secretary

Tel: 6477 5236

Referrals/Appointments

Tel: 6477 5213

Diabetic education nurse

Tel: 6477 5232/5233

Diabetic Clinics:

Monday PM

Tuesday AM

Tuesday PM

Wednesday PM

Endocrinology Clinic:

Wednesday AM

Friday AM

Osteoporosis Clinic

Friday AM

Service

The Diabetic Unit provides a Consultation service for patients with Diabetes together with advice on management and diabetes education.

- Type II patients with poor glycaemic control or complications and Type I patients are managed in a multidisciplinary setting. Where possible Type II patients are discharged back to their GP.
- Type I patients less than 60 years of age may be invited to attend the Diabetic Survey for follow up of long term complications.
- Type I patients with ketonuria can be seen the same day for management by telephoning 6477 5213 or, after hours, paging the on-call consultant through the hospital switchboard.

The Endocrine Unit provides a Consultation service for inpatients and outpatients with endocrine problems including osteoporosis.

GASTROENTEROLOGY & HEPATOLOGY

Consultants

Dr. Nick Kontorinis, Head of Department
Dr. Wendy Cheng
Dr. Simon Edmunds
Dr Geoff Forbes
Dr Melissa Jennings
Dr Chiang Siah
Dr Lorenzo Tarquinio
Dr Matt Zimmerman

Contact numbers

General Enquires/Appointments: Tel: 9224 2179 Fax: 9224 1329

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital
Documentation Centre
GPO Box X2213
Perth WA 6847
Fax to: 9224 2860 or by verbal contact for urgent cases.

Clinics

Monday	AM	Drs Cheng and Jennings
Tuesday	PM	Drs Zimmerman (alternate weeks) Kontorinis
Wednesday	AM	Drs Edmunds and Cheng
Wednesday	PM	Drs Forbes and Siah
Thursday	PM	Drs Tarquinio and Kontorinis (3 weeks out of 4)

Services

- All aspects of diagnostic, therapeutic and interventional endoscopy, colonoscopy and ERCP
- Direct access endoscopy and colonoscopy available for suitable cases
- Endoscopic ultrasound, double balloon enteroscopy, capsule endoscopy
- Oesophageal manometry/pH studies

Outpatient Consultative Services:

General Gastroenterology/Hepatology:	Drs Cheng, Edmunds, Forbes, Zimmerman, Tarquinio, Kontorinis, Siah, Jennings
Viral Hepatitis:	Dr. Cheng, Tarquinio, Kontorinis

Specialist interests

Oesophageal motility disorders:	(Dr Siah)
Hepatology	(Drs Cheng, Kontorinis and Tarquinio)
Pancreatobiliary disorders	(Drs Edmunds, Zimmerman and Siah)
Endoscopic ultrasound	(Drs Edmunds, Zimmerman, Siah, Jennings)
Helicobacter pylori and peptic ulcer disease	(Dr Forbes)
Inflammatory bowel disease	(Drs Zimmerman and Forbes)
Colorectal cancer screening	(Dr Forbes)
Capsule endoscopy	(Dr Zimmerman)
Short bowel/intestinal failure	(Dr Forbes)
Double balloon enteroscopy	(Dr Siah)

GENERAL SURGERY

General Surgery

- Multidisciplinary Colorectal Service - Unit 1
- Multidisciplinary Upper GI Clinic – Unit 2
- Multidisciplinary Endocrine Service – Unit 3
- Multidisciplinary Breast Service - Unit 4

Consultants

Mr M. Yew, Head of Department
Mr S Archer
Mr Jon Armstrong
Prof J.C. Hall
Mr G. Hool
Mr S. Jassal
Dr S. Rao
Dr P. Salama (locum)
Prof C Saunders
Mr P. Tan
Mr I J Thompson

Contact numbers

Secretary Tel: 9224 2387

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Tel: 9224 2691 or Fax: 9224 2860

Clinics: Monday to Friday

Service

General Surgical procedures with areas of subspecialisation available for Breast
Endocrine
Upper Gastrointestinal surgery
Biliary
Pancreatic surgery
Hepatic surgery
Colorectal surgery
Oesophageal/gastric surgery
Laparoscopic surgery

NB: Morbid obesity surgery is not performed at this hospital.

GENERAL SURGERY continued

Multidisciplinary Breast Service

Surgeons

Prof C Saunders
Mr. S. Jassal
Mr J. Cid-Fernandez

Radiologists

Dr E. Wylie
Dr D. Taylor
Dr J. Anderson

Medical Oncologist

Dr E Bayliss
Dr A Redfern
Dr D Ransom

Medical Officer

Dr J. Galloway
Dr C. Cameron
Dr F Whitewood
Dr S Oh

Pathologists

Dr C. Metcalf
Dr McCallum
Dr T Vermeulen
Dr J Freund

Radiation Oncologists

Dr J. Haywood
Dr C. Harper
Dr M Latham
Dr Y Zissiadis

Referrals

For **urgent referrals** please phone (08) 9224 2723.

Routine referrals are arranged by mail to:

Outpatient Appointments
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Fax to: 9224 2860

Please ensure all Radiology AND Pathology results are photocopied and sent with the referral and encourage the patient to bring her private films to her appointment. Results arriving after referral can be faxed to: 9224 1684.

Clinics

Breast clinics are held on Tuesday, Thursday and Friday.

Service

The Multidisciplinary Breast Service has been formed to ensure that rapid and comprehensive diagnostic and treatment services can be offered to patients. Our aim is to provide a definitive diagnosis and treatment plan as a same day service. The patient's general practitioner is kept informed by letter and is telephoned if a malignant diagnosis is made. Surgical intervention occurs soon thereafter as appropriate. The Breast Service provides:

- Multidisciplinary Breast clinics for women with breast symptoms, or abnormal mammograms, held three times at present. Urgent referrals can be seen within 48 hours, where possible. The clinic provides all necessary diagnostic services, and usually, these will be performed at the time of the initial visit.
- Diagnostic radiology which consists of Mammography, ultrasound and stereotactic techniques for fine needle aspiration, core biopsies and hookwire localisation.
- Fine needle aspiration of palpable breast lesions.
- Counselling services: at each clinic session a nurse counsellor is available.
- A Breast Cancer Psychologist is available for patients with a current or previous diagnosis of breast cancer who wish to discuss any issues or is having difficulty coping. This counselling service will take referrals from health professionals or the patient herself. Phone 9224 1629 for further information or an appointment.
- A multidisciplinary meeting is held at each clinic involving the medical officer, breast nurse, surgeons, radiologists and pathologists to discuss management of each patient.

GENERAL SURGERY continued

- Another meeting is held each week to discuss post-surgical management and includes, in addition, radiation oncologists, medical oncologists and physiotherapists and psychologist.

Multidisciplinary Colorectal Service

Surgeons

Mr P. Salama
Mr G. Hool
Mr P. Tan
Mr M. Warner

Radiologist

Dr R Mendelson

Gastroenterologists

Dr G Forbes
A/Prof B Collins

Radiotherapist

Dr J Heywood

Pathologists

Dr C Metcalf

Oncologist

Dr J Trotter

Stomal Therapist

Ms N Walsh

Contact number:

Tel: 6477 5156
Fax 6477 5010

The Multidisciplinary Colorectal Service deals with complex colorectal problems, particularly malignancy and inflammatory bowel disease. The management of these complex problems is kept constantly under review. The service provides outpatient assessment and review as well as an inpatient diagnostic and therapeutic service to patients.

Multidisciplinary Endocrine Service

Surgeons

Mr I. Thompson
Mr J. Armstrong
Mr M. Yew

Endocrinologists

Dr D. Hurley
Dr P. Leedman
Dr S.K. Gan

Dr K. Stanton
Dr J.P. Beilin
Dr M. Gillett

The Endocrine service deals with complex diagnostic & therapeutic problems pertaining to the thyroid, parathyroid, adrenal and pancreas.

Surgical clinics run Wednesday and Friday am.

Combined surgical-endocrinology consultations are available at the Wednesday clinic.

The endocrine surgeons and endocrinologists run separate clinics on the same day (Wednesday and Friday am) which allows for combined consultations.

Multidisciplinary Upper GI Clinic

Surgeons:

Mr S Archer
Dr S Rao
Mr D. Chan

Radiotherapists:

Dr Y Zissiadis
Dr J Freund

Medical Oncologists:

Dr J Trotter
Dr S Troon
Dr D Ransom

Patients with a confirmed or highly suspicious diagnosis of primary carcinoma of the oesophagus, stomach, duodenum or pancreas can be referred to this clinic for a streamlined multidisciplinary opinion about appropriate management. The patient will actually be given an appointment to attend and the clinical details and outcome of investigations and management plan be detailed back to the referring specialist or general practitioner.

GENERAL SURGERY continued

Outpatient appointments can be made by contacting the following.

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Tel: 9224 2691
Fax to: 9224 2860

The clinic is run on Tuesday at 11:30 am. It is anticipated that if the service grows, that a dedicated service will be established with the inclusion of gastroenterologists, GI radiologists and pathologists.

GERIATRIC MEDICINE

Geriatricians

Dr. Mark Donaldson, Head of Department

Clin Assoc Prof Peter Goldswain

Dr P K Loh

Dr Sean Maher

Dr Amanda Boudville

Prof Leon Flicker (UWA Geriatric Medicine)

Dr C. Beer (UWA Senior Lecturer)

Dr Hannah Seymour

Dr Kelli Hanna

Dr Lucy Kilshaw

Dr Chok Lui

Dr Maria Foundas

Service

RPH/

Bentley ACS (Ph: 9334 3768)

RPH, SPC, DOH

RPH BHS (Bentley)

RPH BHS (Bentley)

SHS (Swan)

RPH MRU (UWA GeriMed)

RPH SHS (UWA GeriMed)

RPH/SPC

SHS (Swan)

PRH, MRU, SHS

SHS/RPH

SHS (Swan)

Contact numbers

Consultants (except Prof Flicker)

Tel: 9224 2099

Administrative Assistant: Marion Handscomb

Tel: 9224 2773

Fax: 9224 3339

Community referrals

All through Inner City Geriatric Service,
Mercy Restorative Unit, Mercy Hospital,
Mt Lawley.

Tel: 9370 9900

Central Wheatbelt Consulting Service
(Northam Regional Hospital)

Fax: 9370 9905

Tel: 9690 1323

Fax: 9690 1335

Services

Acute Care Royal Perth Hospital

Geriatric Evaluation and Management

District-based Geriatric Services including domiciliary visiting,

Day Hospital.

In-patient Assessment and Rehabilitation (RPH Inner City, Bentley, Swan, Armadale)

Outpatient Clinics (RPH, Bentley and Swan).

Central Wheatbelt Consulting Service

Kimberley/Pilbara Consulting Service

RPH GERIATRIC EVALUATION & MANAGEMENT UNIT (GEM)

- ◆ Aims to prevent functional deconditioning of older patients recovering from an acute episode, requiring hospital admission through multi-disciplinary assessment and early rehabilitation.
- ◆ Anticipated length of stay: 10 days
- ◆ Transferred to Regional Restorative Unit if further rehabilitation required.

Clinical Nurse Manager)

Physiotherapist:)

Social Workers:)

Discharge Nurse Co-Ordinator:)

Dietitian)

Tel: 9224 2088

Fax: 9224 1647

Working with General Practitioners to optimise the health status of older people is a GEM Unit objective.

GERIATRIC MEDICINE continued

Associations with other hospitals

Bentley Aged Care Service	Tel: 9334 3769	Fax: 9356 0891
Swan Aged Care Service	Tel: 9347 5423	Fax: 9347 5424
Inner City Geriatric Service, Mercy Hospital Restorative Unit	Tel: 9370 9222	Fax: 9370 9905
RPH Fractured Neck of Femur (# NOF) Unit Shenton Park	Tel: 9382 7231	
Armadale Aged Care Service	Tel: 9391 2350	Fax: 9391 2129

HAEMATOLOGY

Haematology provides both clinical and laboratory services.

Consultants

Dr Paul Cannell, Head of Department

Dr Ross Baker

Dr Andrew Barr

Dr Ben Carnley

Dr Julian Cooney

Dr Richard Hermann

Dr Nicole Staples

Chief Scientist

Mr John Ivey

Apheresis Unit

Extension 42412

Bone Marrow Transplant Coordinator

Susan Buffery

Domiciliary Bone Marrow Transplant Service

Coordinator Robyn Kovacs

Clinical Nurses

Home Cancer Care Service

Coordinator Julie Wilkes

Clinical Nurses

Thrombosis Nurse

Karen Flounders

Tel: 9224 8473

0404 894 235

Contact numbers

Dr Paul Cannell

Tel: 9224 2405

Fax: 9224 3449 Pg 2404

Dr Ross Baker

Tel: 9224 2897

Fax: 9224 3449

Dr Andrew Barr

Tel: 9224 1166

Fax: 9224 3449

Dr Ben Carnley

Tel: 9224 3805

Fax: 9224 3449

Dr Julian Cooney

Tel: 9224 1166

Fax: 9224 3449

Dr Richard Hermann

Tel: 9224 3967

Fax: 9224 3449

Dr Nicole Staples

Tel: 9224 1165

Fax: 9224 3449

Mr John Ivey

Tel: 9224 2410

Fax: 9224 3449

Clinics

Outpatient clinics are held Monday - Thursday, 0900-1200hrs.

Haematology Consultative Service:

Haematologist, Tel 9224 1165 or after hours Tel 9224 2244 and ask to speak to the Haematology Consultant or Registrar on call.

HAEMATOLOGY continued

Haematology Results

Tel: 9224 2422

Specimen Reception

Ms H. O'Lone:

Tel: 9224 1183

Phlebotomy

Ms A Rowe, Phlebotomy Coordinator:

Tel: 9224 1174 or page 2422

Appointments or Advice

There is a consultant and registrar on call at all times who can be accessed on page through the hospital switchboard 9224 2244. Routine appointments may be made via a standard outpatient referral form to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860 or
Tel: (08) 9224 1165 for urgent problems.

General Haematology

Dr Andrew Barr

Bone Marrow Transplantation

Dr Paul Cannell

Dr Julian Cooney

Dr Richard Hermann

Drs Cannell, Cooney and Hermann undertake transplantation on an inpatient and outpatient basis and appointments can be made by phoning 9224 1165. Urgent consultation can be arranged if necessary.

Coagulation Disorders

Dr Ross Baker and Dr Ben Carnley manage both inpatient and outpatient cases of people with bleeding disorders and arterial or venous thrombosis. Comprehensive care (medical, surgical, dental, nursing, counselling and physiotherapy) is offered by the Haemophilia Centre that was opened in 1996. Appointments may be made by phoning 9224 2897. An urgent same day service is offered if clinically necessary.

Blood Transfusion

Advice on transfusion matters may always be obtained by ringing 9224 2044.

IMMUNOLOGY

Consultants

Prof F Christiansen, Head of Department
Dr P Martinez, Head of Clinical Service
Prof M. French,
Dr P Hollingsworth
Dr M. John
Dr S Mallal
Dr D. Nolan
Prof E. Phillips

Contact numbers*

Results/Enquiries	Tel: 9224 3361
Specimen reception	Tel: 9224 2845
Department/Consultants/Advice	Tel: 9224 2899
* Also available through paging	Tel: 9224 2244

The Clinical Immunologist on-call after-hours and on weekends for emergency consultations, can be contacted through the hospital switchboard (9224 2244).

Outpatient referrals

Patients may be referred for assessment by a Clinical Immunologist to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Ph: 9224 2691
Fax: 9224 2860

Clinics

Tuesday	9am – 12 noon and 2pm – 4.30pm
Wednesday	8.30am – 12 noon
Thursday	2pm – 4.30pm

Patients usually seen in these clinics include those with Immunodeficiencies including HIV infection, auto-immune disorders, connective tissue diseases, allergies and drug hypersensitivity,

Laboratory Service

The laboratory tests are performed at either Royal Perth Hospital or QEII. However, all laboratory services provided can be requested through RPH.

NOTE:

For further information regarding **specimen requirements**, contact the laboratory during normal working hours on 9224 2845. An on-call laboratory technician is available on mobile through the hospital switchboard (9224 2244) after hours and on weekends.

For **interpretation of results**, a Clinical Immunology registrar or consultant is available during normal working hours on 9224 2899 and after hours and weekends via the hospital switchboard.

INTENSIVE CARE UNIT

Consultants

Dr G J Dobb, Head of Department

Dr C Allen

Dr C. Edibam

Dr S A Edlin

Dr K.M. Ho

Dr K Y Lee

Dr J Lewis

Dr G Lo

Dr G. McGrath

Dr D. Morgan

Dr B. Ng

Dr S. Webb

Clinical Nurse Specialists

Mrs M Hopkinson, Ms Suzanne Martin

Contact numbers

Administrative

Tel: 9224 2603

Fax: 9224 3196/9224 3668

Clinical Area (General)

Tel: 9224 2601/6

(Surgical)

Tel: 9224 2728/7

High Dependency Unit

Tel: 9224 3793/4

Service

This is a 22 bed Intensive Care Unit offering a full range of intensive care services plus an associated 8 bed High Dependency Area. A full range of life support systems are available and staff are experienced in the management of patients with single and multiple organ failure, shock, trauma and major burns.

In addition to emergency admissions and transfers from other hospitals statewide, the Unit provides support for patients undergoing major elective surgery or at high risk from elective surgical procedures because of medical co-morbidities.

INTERNAL MEDICINE

Internal Medicine is the largest single clinical department at Royal Perth Hospital. The department comprises of 12 Consultant Physicians (including Clinical Academic staff from the School of Medicine and Pharmacology), 16 Registrars, 12 Interns and 12 RMO's with responsibility for approximately 5000 acute medical patients per year. Services are provided in a wide diversity of illness and also cover areas of specialty such as: hypertension, hyperlipidemia, stroke, hepatitis, endocrinology, diabetes, cardiovascular, respiratory and obstetric medicine.

Clinical services are provided by 6 Internal Medicine Units, the Acute Assessment Unit and the Medical Outpatient Clinics. Besides general medicine, Internal Medicine consultants have specialty interests in cardiovascular medicine, metabolic medicine, gastroenterology, respiratory medicine, stroke medicine, emergency medicine, obstetric medicine, clinical pharmacology, mood disorders, diabetes and medical education.

Consultants

Dr M. McComish, HOD	Clin Prof S B Dimmitt
Prof G. Watts, A/HOD	Clin Prof J. A. Millar
Dr D. A. Prentice	Clin Assoc Prof B. Walters
Clini Prof M. Segasothy	Dr G Chew
Clin Assoc Prof A. Ekladius	Dr G Waterer
Dr A. Wesseldine	Dr P. Leman
Dr S Gan	Dr T Bates

Contact numbers:

Secretary

Tel: 9224 2199

Fax: 9224 2346

Referrals & Important Contact Numbers:

1. Acute Medical Emergencies:

The Admitting Officer in the Emergency Department can be contacted on telephone 9224 1673 for all patients referred by you to the hospital (excluding patients on the admission waitlist). A Medical Admitting Officer is designated in Emergency 24 hours to review medical patients promptly.

2. Outpatient clinics:

Patients are reviewed in the Internal Medicine Outpatient Clinics on most weekdays. Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms addressed to: "Internal Medicine Consultant Physician" and sent by mail to:

Outpatient Appointments
Royal Perth Hospital
Documentation Centre
GPO Box X2213
Perth WA 6847
or fax: 9224 2860

Since some Consultant Physicians have a special interest mentioned above, you may indicate the preferred specialty on the referral form eg. "Internal Medicine Consultant Physician (hypertension or lipid disorders)". The Outpatient clinic team (telephone no. 9224 2211) will process all referrals and send the appointments to patients directly.

3. Therapeutic Drug Enquiries:

Enquiries may be directed to Clinical Professor J A Millar 9224 2461 or the Medicines Information Centre 9224 2087.

MEDICAL ONCOLOGY

Consultants

Dr J M Trotter, Head of Department
Dr E J Bayliss, Oncologist
Dr J A Davidson, Oncologist
Dr D T Ransom, Oncologist
Dr A Redfern, Oncologist
Dr S Troon, Oncologist
Dr D. Bridge, Palliative Care Physician
Dr K. Yuen, Palliative Care Physician

Contact numbers

Office/Appointments: Mon-Thurs 8.30am–5pm Fri 8.30am – 4pm
Tel: 9224 2334 Fax: 9224 3126

A consultant is on 24 hours call and can be contacted by telepage, via the hospital switchboard, 9224 2244.

Oncology Clinics

Consultation clinics:

Monday	AM and PM
Tuesday	AM and PM
Wednesday	AM and PM
Thursday	AM and PM
Friday	AM

Chemotherapy clinics operate daily Monday-Thursday

Specialist interests

Breast cancer, colorectal cancer, upper gastrointestinal cancer, lymphoma, head and neck cancer, urological cancer, melanoma, nutrition and cancer and palliative care. There is active participation in Australian and International trials.

The Department of Medical Oncology offers consultative, diagnostic and treatment facilities for the full range of solid tumours. As part of the Division of Cancer & Neurosciences, it works closely with other disciplines to provide comprehensive multidisciplinary management of cancers.

MICROBIOLOGY

Clinical Microbiologists

Assoc/Prof K. Christiansen, Head of Dept.	Tel: 9224 2442
Assoc/Prof. J. Flexman, Clinical Virologist	Tel: 9224 2210
Dr. C. Heath, Infectious Diseases, Physician & Clinical Microbiologist	Tel: 9224 2210
Dr Helen Van Gessel, Infectious Diseases Physician	Tel: 9224 2210
Dr Ronan Murray, Infectious Diseases Physician	Tel: 9224 2210

Principal Scientists

Mr. Geoff Coombs	Tel: 9224 2446
Mr. Silvano Palladino	Tel: 9224 1947

Contact numbers

Results/General Enquiries Tel: 9224 2444 Fax: 9224 1989

Appointments

for Infectious Diseases Clinics Tel: 9224 2211

Urgent referrals: Dr Chris Heath/Dr Ronan Murray directly via the RPH switchboard 9224 2244 to expedite the admission process

Clinical Infectious Diseases Service

The Department of Microbiology & Infectious Diseases offers a Clinical Infectious Diseases Service that provides a broad consultative service for all inpatients managed in Royal Perth Hospital (RPH). Patients can also be referred to the Infectious Diseases OPD Clinic or directly to the Emergency Department if required. There is substantial expertise in the management of general infectious diseases and the clinical service is fully integrated with the diagnostic Clinical Microbiology Laboratory at RPH.

The Clinical Infectious Service would welcome referrals of patients for admission from GP's, but especially patients with complex infectious diseases such as malaria, febrile travellers, fever of unknown origin and any other infection thought to require specialist inpatient investigation and treatment. If urgent admission is required GP's are encouraged to ring either Dr Chris Heath or Dr Ronan Murray directly via the RPH switchboard (08) 9224 2244, to expedite the admission process.

The outpatient Infectious Diseases & Microbiology Clinic sees patients referred from a wide range of sources, but most frequently patients referred from GP's. The outpatient service is focused on providing comprehensive evaluation and joint clinical management of patients, particularly those patients living in the Eastern Metropolitan Area.

Specimen Reception.

All specimens are received at the Central Specimen Reception Area in North Block level 2, which is open 24 hours a day, 7 days a week.

Laboratory Service

The microbiology laboratories are sited at the Wellington Street Campus in South Block on level 6. A comprehensive laboratory service for bacteriology (including mycobacteria), mycology, virology and serology is provided. The Department also runs the Western Australian Gram-positive Bacteria Typing Service. Antibiotic assays are performed in the Royal Perth Hospital Biochemistry Department, Tel: 9224 1189

NEPHROLOGY & RENAL TRANSPLANTATION

Consultants

Dr K. Warr, Head of Service Email: Kevin.Warr@health.wa.gov.au
Dr S Dogra
Dr M. Hadley
Dr A.B. Irish
Dr B Saker
Dr S Swaminathan
Clin. A/Prof. M Thomas

Contact numbers

Enquiries	Tel: 9224 2550	Fax: 9224 2160
Urgent queries re current Nephrology patients	Tel: 9224 2211	
Secretary	Tel: 9224 8019	
In Centre Dialysis Unit	Tel: 9224 2547	Fax: 9224 1691
Home Dialysis Unit	Tel: 9224 2754	Fax: 9224 3512
Satellite Dialysis Unit	Tel: 9382 7413	Fax: 9382 7409
Transplant Coordinator:	Mrs Rachel Deering, Royal Perth Hospital	
	Tel: 9224 8520	Fax: 9224 2160

Referral Information

To stop patients with acute renal failure waiting longer than ideal for an appointment, Dr Kevin Warr (Head of Service) has made the following suggestions to ensure your patient gets an appointment in the appropriate time frame:

- It would be appreciated if your referral letter include a brief summary of the patients relevant past history and a clear reason for referral or question to be addressed.
- Supporting documents of past investigations such as serum biochemistry, urine results and radiology results are of value.
- It would be most helpful if each referral could be accompanied by a recent set of U&Es, MSU and urine spot protein: creatinine result
- If there are financial or other difficulties in obtaining relevant radiological investigations prior to the patients referral, these investigations can be undertaken at RPH after the patients initial consultation.
- If you have a patient that you feel needs more urgent consideration, or if you simply wish to discuss an individual patient, you can contact the Nephrology consultant or registrar on call via the Royal Perth Hospital switchboard on (08)9224 2244. If necessary we would be happy to arrange expedited review of your patient in our urgent Renal review clinic on (08) 9224 2550.

PUBLIC REFERRALS:

Urgent: Please fax referral to: (08)9224 2160 or

Contact the consultant on call by ringing: (08)9224 2244 (please page)

Non urgent: It is preferable not specify a consultant as all new patients except for potential transplant donors are seen in the New Case Registrar's Clinic. However, if you wish to do so, every effort will be made to appoint this patient to the above clinic under the relevant consultant.

PRIVATE:

Urgent: Please contact the consultants on their mobile phone numbers.

Non urgent: Please send all private referrals to one of the consultant of your choice:

NEPHROLOGY & RENAL TRANSPLANTATION continued

Dr Ashley Irish: Suite 305, St John of God Specialist Suites
175 Cambridge Street
SUBIACO 6008
Ph: 9382 9462 Fax: 9382 9463

Dr Kevin Warr: Suite 324, St John of God
175 Cambridge Street,
SUBIACO 6008
Ph: 9346 9300 Fax: 9388 2601

Dr Barry Saker: Kirkman House
Dr Mark Thomas: 10 Murray Street
PERTH WA 6001
PH: 9224 3737 Fax: 9224 3738

Service

The Nephrology Department provides diagnosis and treatment for patients with:

- * proteinuria
- * haematuria
- * glomerulonephritis
- * reno-vascular disease and hypertension
- * metabolic aspects of renal stone disease
- * urinary tract infection, cystic diseases of the kidney
- * systemic diseases affecting the kidney such as systematic lupus erythematosus
- * polyarteritis and diabetic nephropathy.

Clinics

Monday pm (General)	Drs Warr & Irish
Tuesday am (General)	Drs Thomas, Saker, & Warr
Wednesday am (Transplant)	Drs Irish & Warr (weekly) Drs Thomas & Saker (alternate weeks)
Each morning: (Registrar)	Urgent Review Clinic

A full range of endstage renal failure investigations and management facilities are available, including renal transplantation, haemodialysis and peritoneal dialysis (CAPD).

Royal Perth Hospital administers the Statewide Home Haemodialysis programme and supports dialysis facilities in remote areas of WA with a visiting Nephrology Service to the Kimberley, Pilbara and Goldfields.

Satellite dialysis facilities are available at the Shenton Park Campus, Midland, Port Hedland, Brome and Kalgoorlie Regional Hospital with further expansion planned.

An active teaching and research programme is a feature.

NEUROLOGY

Consultants

Clin. Prof. P Silbert (Head of Department)

Clin. Prof. J Dunne

Dr. R. Edis

Dr C. Franconi

Clin. Prof. S Gubbay

Prof. G Hankey

Assoc Prof. P Lamont

Dr N Lawn

Dr W Leong

Dr R. Manasseh

Dr. D Rosen

Dr P Tuch

Dr A. Wesseldine

Contact numbers

Neurology Outpatient Clerk: Tel: 9224 2593/2617 Fax: 9224 7020

Department Secretary: Tel: 9224 2658

Epilepsy Co-ordinator: Tel: 9224 1966 or 0404 894 090

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860
Or phone 9224 2691

Note: All outpatient referrals for clinical assessment are reviewed by a Neurologist for degree of urgency and priority.

Outpatient Service:

Clinics: General neurology
First Seizure *
Epilepsy (including medically refractory)
Movement disorders
Neurogenetics
Neuro-ophthalmology (alt. Weeks, Tel: 9224 2167)
TIA and stroke*
Botulinum Toxin

Diagnostic: EEG/EMG clinics/ Evoked Potential tests: may be requested via the Neurology Clinic clerk, as for outpatient referrals on 9224 3071.

*The First Seizure Clinic and TIA Clinic both endeavour to see patients as soon as possible. Early referral facilitates the patient's investigations and management.

NEUROLOGY continued

- Referrals to the First Seizure Clinic can be arranged by contacting the Epilepsy Liaison Nurse on mobile 0404 894 090 or ☎9224 1966. She will make initial contact with the patient and can coordinate the EEG prior to clinical assessment. In patients with epilepsy a cranial MRI scan is often more meaningful and may be arranged in preference to a cranial CT scan.
- A TIA clinic is held weekly to allow early neurological assessment and to facilitate further investigation and treatment. Referrals can be made during working hours by paging the Stroke Unit registrar or after hours, the on call Neurology registrar through the switchboard on 9224 2244.

Inpatient Service

Emergencies and elective admissions may be arranged by discussion with one of the consultants or neurology registrars.

A Stroke Unit, staffed by neurologists and physicians in Internal Medicine, is available for patients with TIA's and suspected strokes.

Clin Prof J. Dunne and Dr N Lawn provide a comprehensive epilepsy service for patients with refractory epilepsy (including pre-surgical evaluation). Contact 9224 1966 (24 hours) or the Epilepsy Liaison Nurse on 0404 894 090.

WA INTERHOSPITALS NEUROSURGICAL SERVICE

Incorporating: Sir Charles Gairdner Hospital, Royal Perth Hospital, Fremantle Hospital and Princess Margaret Hospital

Head of service : Clinical Prof Neville Knuckey

Consultants

Mr Stephen Honeybul **HOD RPH**

Mr Gabriel Lee

Mr Michael Lee

Mr John Liddell

Mr Christopher Lind

Mr Emil Popovic

Mr Peter Watson

Mr George Wong

Clinical Prof Bryant Stokes

Dept Secretaries

Christine Corbett	Tel: 9224 2596	RPH	Fax: 9224 8099
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Janice Graham	Ph: 9346 2865	SCGH	Fax: 9346 3824
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Intracranial and neurovascular trauma/surgery	RPH
Elective Surgery	SCGH
(Inpt Bkgs/Waitlist 9346 4778)	

All Consultants Clinics are held at Sir Charles Gairdner Hospital

Outpatient referrals for SCGH

Outpatient Appointments
Dept of Neurosurgery
Locked Bag 2012
Nedlands WA 6009

Urgent SCGH requests should be directed through the department secretary on:-

Telephone:	9346 2865
Fax	9346 3824

or by contacting the neurosurgical on-call registrar direct via the hospital switchboard (9346 3333)

NUCLEAR MEDICINE

Consultants

Dr Michael McCarthy, Head of Department

Dr Marina Dunne

Dr Teck Siew

Dr Russell Troedson

Superintendent Nuclear Medicine Technologist

Kathryn Linn

Tel: 9224 1103

Radiopharmacist

Mr Paul Young

Tel: 9224 2094

Contact numbers

Enquiries/ Reception

Tel: 9224 2094

Secretary

Tel: 9224 2095

Fax: 9224 1797

Service

The Department of Nuclear Medicine forms part of Imaging Services and offers a comprehensive diagnostic and therapeutic service. **Emergency Nuclear Medicine Services are available 24 hours per day by paging the on-call Nuclear Medicine Specialist through the hospital switchboard on 9224 2244.**

Commonly performed studies include bone scans, myocardial perfusion studies, gallium scans, gated blood pool studies, thyroid scans, brain perfusion imaging (epilepsy/dementia assessment), hepatobiliary studies (HIDA), renal studies, white cell studies (infection imaging) and lung scans. Other types of studies performed include adrenal imaging (MIBG & NP-59), GI motility studies, parathyroid imaging, sentinel lymph node mapping and octreotide imaging. The department also has the capability to perform image fusion (co-registration) of nuclear medicine diagnostic studies with anatomical imaging studies (CT and MRI).

Breath tests for fat malabsorption and bacterial overgrowth syndrome are available in the department. Bone densitometry is also performed in the department.

The department has an active association with the WA PET (Positron Emission Tomography) Service with Royal Perth Hospital consultants reporting PET studies at the Service.

Therapeutic procedures include ^{131}I for hyperthyroidism and thyroid carcinoma, ^{90}Y for synovectomy, ^{89}Sr and $^{153}\text{Sm-EDTMP}$ for bone metastases and ^{32}P for myeloproliferative disorders. A therapy room is available at Royal Perth Hospital for inpatient treatment. We have available recombinant TSH for use in the evaluation of thyroid cancer patients.

An imaging specialist and a training Registrar are available at all times for consultation, discussion of nuclear medicine procedures and consideration of diagnostic imaging strategy.

OPHTHALMOLOGY

Consultants	Sub-Specialty
Dr M. Tay-Kearney (Ocular Immunology, Inflammatory Eye Disease, Ophthalmic AIDS)	Head of Department
Dr S. Colley	Ocular Motility/Neuro-ophthalmology
Dr G Crawford	Oculoplastics
Dr R. Edis	Neuro-Ophthalmology
Dr R. Gardner	Strabismus
Dr A Giubilato	Glaucoma
Dr T. Isaacs	Vitreo-Retinal
Dr J. Khan	General, Medical Retina
Dr W Morgan	Glaucoma
Dr J. Richards	General, Uveitis
Dr L. Taylor	General Ophthalmology
Prof I McAllister	Vitreo-Retinal
Dr N Morlet	Cornea Oculoplastics

Contact numbers

Department Secretary :Tel: 9224 3083 Fax: 9224 1391 Eye Clinic: Tel: 9224 2167/9224 2298

Ophthalmology GP Advice Hotline : Tel: 9224 1622 Mon-Fri 8.30am – 4.30pm

Urgent Ophthalmology Outpatient Referrals

Urgent outpatient appointments can be arranged by phoning the Ophthalmology Advice Hotline 9224 1622 during working hours or after hours 9224 2244 and ask to page the Ophthalmology Registrar.

Urgent Outpatient Clinics are held at the following times only:

Monday	1.30 pm (Emergency Department Clinic)	Tuesday	1.30 pm
Wednesday	1.30 pm	Thursday	1.30 pm
Friday	1.30 pm		

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre
GPO Box X2213,
Perth WA 6847
Fax: 9224 1391.

Outpatient Clinics

Monday AM	Retinal Clinic/Oculoplastic Clinic/Cornea
Tuesday AM	Pre & Post Ops
Tuesday PM	General Ophthalmology/ocular motility/ Neuro-ophthalmology
Wednesday AM	General Ophthalmology/Uveitis/Retina
Wednesday PM	Glaucoma Clinic/Uveitis Clinic
Thursday AM	Pre and Post Ops
Thursday PM	Oculoplastics, Orbital, Cornea
Friday AM & PM	Emergencies

ORTHOPAEDIC SURGERY

Consultants

Prof. A.P. Skirving, HOD

Mr R Beaver

Mr G. Clark

Mr D Collopy

Mr D. Dillon

Mr M Edwards

Mr S. Erak

Mr G. Hogan

Mr J. Kerr

Mr E McCloskey

Mr C McCormick

Mr A. O'Beirne

Mr A Prosser

Mr R Story

Mr C Thrum

Mr P Woodland

Mr M Wren

Prof. R. Zellweger

Sub-speciality

Hip & Knee Arthroplasty

Oncology Surgery

Hip & Knee Arthroplasty

Hip & Knee Arthroplasty

Pelvic Fractures

Acetabular Trauma

Spinal

General Orthopaedics

Upper Limb

Shoulder and Elbow

General Orthopaedics

Hip & Knee Arthroplasty

Arthroscopic Knee Reconstruction

Orthopaedic Trauma

General Orthopaedics

Spinal

Spinal

General Orthopaedics

Hip & Knee Arthroplasty

Hand and Upper Limb

Orthopaedic Trauma

General Orthopaedics

Hand Surgery

General Orthopaedics

Foot and Ankle Surgery

General Orthopaedics

Hip and Knee Arthroplasty

Spinal

General Orthopaedics

Ilizarov Reconstruction

Hip and Knee Arthroplasty

Orthopaedic Trauma

Urgent Orthopaedic Outpatient Referrals

- Urgent Orthopaedic outpatient referrals can be arranged by phoning 6477 5069/5070 or after hours by paging the Orthopaedic Registrar.
- For urgent fractures, patients can attend the Injury Clinic which operates Monday to Friday starting at 9am. Referrals to the Injury Clinic can be faxed on 6477 5071 by the GP.

ORTHOPAEDIC SURGERY continued

Clinics

Monday AM	Alternate weeks	Mr Zellweger/Mr Erak
Monday PM	Alternate weeks	Mr Collopy + or Mr Clark
Tuesday AM	Alternate weeks	Mr Hogan/Mr Prosser
Tuesday PM	Alternate weeks	Mr Story/Mr Wren – once a month
Wednesday AM	Alternate weeks	Mr Wren/Mr Edwards
Wednesday PM		NO CLINIC
Thursday AM	Alternate weeks	Mr Prosser/Mr Hurworth
Thursday PM	Alternate weeks	Mr Thrum/Mr Prosser
Friday AM	Alternate weeks	Mr Zellweger and or Mr McCormick

Friday PM NO CLINIC

Service

The Orthopaedic Surgery Department provides a comprehensive elective and emergency service. All elective orthopaedic surgery is performed at the Shenton Park Campus. Emergency trauma is managed by the on-call registrar at the Wellington Street Campus. For information on patients booked for joint replacement surgery please call Penny Reay, Liaison Nurse on 9392 7171 page no. 7262.

PALLIATIVE CARE SERVICE

Consultants

Dr D T Bridge

Dr K Yuen

Clinical Nurse Consultant

Natalie Panizza

Contact numbers

General Enquiries

Tel: 9224 2788

Fax: 9224 7012

Service

Provides a multi-disciplinary team approach for patients with advanced disease, particularly cancer. The service is primarily consultative, but with the option of direct admission if necessary. Urgent outpatient review is available in the Symptom Assessment Clinic at RPH. (The Swan Districts Hospital Clinic has been discontinued). The team includes medical, nursing, social work, pharmacy and chaplaincy input.

The key roles are:

1. Control of difficult symptoms (eg pain, nausea, dyspnoea, agitation)
2. Providing emotional and spiritual support for patients, families and staff.
3. Deciding appropriate accommodation after discharge (eg home, with the support of the Hospice Care Service), or transfer to an inpatient Palliative Care Unit.
4. Bereavement support.
5. Information and education.

Telephone enquiries regarding medical and nursing management are welcome.

PATHOLOGY

Consultants

Dr D. McCallum, Head of Department

Dr S.M. Chai

Dr V. Fabian (Neuropathologist)

Dr S. Fermoyle

Dr R Junckerstorff

Dr. C. Metcalf

Dr J. Parry

Prof R. Sinniah

Dr T Vermeulen

Contact numbers

General Enquiries

Tel: 9224 2466

Fax: 9224 2022

Fine Needle Aspiration Appointments

Tel: 9224 3296

Mortuary

Tel: 9224 2458

Neuropathology

Tel: 9224 3354

Molecular Biology

Tel: 9224 3123

Laboratory Hours

Monday to Friday 8.30am – 5.30pm. No formal after hours arrangements are in place. However special arrangements can be made by contacting the Head of Department or one of the consultant staff via the hospital switchboard (9224 2244).

Service

The Department provides diagnostic services in histopathology, cytopathology and electron microscopy. Other services include frozen section examination, post mortem examination, DNA analysis of muscle diseases and hereditary diseases of the nervous system and muscle biopsies for investigation of malignant hyperthermia. .

Courier services are not available therefore specimens need to be delivered to the laboratory.

Patients may be referred directly for fine needle aspiration of superficial, palpable masses such as lumps in breast, thyroid, lymph nodes, salivary glands and skin.

For appointments telephone 9224 3296.

Mortuary

The Department has a fully equipped mortuary. A viewing of the deceased is facilitated by the purpose-built Viewing suite. Post mortems, embalming and cosmetization can be arranged by calling 9224 2458.

Post mortem coordinator

The coordinator, Mr John Banfield, is responsible for ensuring that consent for Post mortems is informed consent and that the instructions of the next of kin are implemented. He can be contacted on 9224 2458 for any queries regarding post mortems.

PLASTIC AND MAXILLOFACIAL SURGERY UNIT

Consultants

PLASTIC SURGEONS

Mr Andrew Crocker, Head of Department
Mr Mark Duncan-Smith, Acting Head of Department
Mr Paul Quinn
Miss Suzanne Rea
Mr James Savundra
Mr Ian Timms
Mr Vijith Vijayasekaran
Mr Anthony Williams
Miss Fiona Wood

Plastic Surgery Fellow

Mr Reuven Gurfinkel

Oral & Maxillofacial Surgeons

Mr Evan Kakulas
Miss Caroline Stulner
Mr Raymond Williamson

Contact numbers

Consultant Staff/Department Secretaries	Tel: 9224 3318/2193
Plastic Outpatient Appointments	Tel: 9224 8400
Plastic Dressings Clinic	Tel: 9224 2200
Dental/Oral Surgery	Tel: 9224 2164
Plastic Dressings & Wound Management	
Resource Nurse - Beth Sperring	Tel: 9224 2244 Page 1801
Plastic & Maxillofacial Prosthetist Service	
Mr Paul Barnsley/Ms Penny Wood	Tel: 9224 2192
Plastic Surgery Telehealth Service: Beth Sperring	Tel: 9224 3131/2417

Clinics

Plastic Surgery Outpatient Clinics are held daily except Wednesday. Plastic Dressing Clinics are held daily (excluding Public Holidays and Low Activity Days). Patients with injuries or needing urgent referral can be referred directly to the Plastic Dressings or the Plastic Surgery Outpatient Clinic by contacting the Registrar on call. A facsimile must then be sent to Plastic Surgery Unit – 08 92247059. The clinic clerk will then make contact with the patient to ensure an appropriate appointment time is given.

Service

The Plastic and Maxillofacial Surgical Unit provides the full range of plastic and reconstructive surgery, together with maxillofacial surgery, to its patients. In addition, the unit provides a tertiary referral and Statewide service in the following areas:

1. **Burns Unit:** The Department runs the only adult State Burns Unit comprising 9 beds. Admission to the Burns Unit can be arranged through the admitting Plastic Surgery Registrar (9224 2244 and page). Advice regarding minor burns injury can be obtained either through the Registrar or through the Telstra Burns Clinic on 9224 3566.
2. **Cranio-maxillofacial Surgery:** The Department works in close conjunction with ENT and Neurosurgical Departments in cases of facial trauma and reconstruction and cases can be referred through the on-call Plastics Registrar. (9224 2244 and page)

PLASTIC & MAXILLOFACIAL SURGERY continued

3. **Oral & Maxillofacial Surgery:** The Oral & Maxillofacial Surgeons provide an outpatient service through the Oral & Maxillofacial Surgery Unit and appointments for Elective Referrals can be made by ringing 9224 2164 and emergency referrals via the on-call Maxillofacial Registrar via switch. Special areas of interest covered by the Department include Maxillofacial Injuries and Reconstruction due to Trauma and Ablative Surgery, TMJ dysfunction due to trauma, Titanium Implant Surgery for Maxillofacial Reconstruction, and Orthognathic Surgery.

4. **Hand Surgery/Re-implantation Surgery:** The Department, in conjunction with the Orthopaedic Department, provides an on-call service for reimplantation of amputated digits, limbs and other tissues. Patients can be referred by contacting the on-call Registrar. (9224 2244 and page). The Hand Trauma service is now provided by the Plastic Surgery Department.

5. **Breast Service:** The Department provides a consultation service to the Breast Unit for breast reconstruction and patients can be referred directly to outpatients for either breast reconstruction or breast reduction surgery (for clear clinical indications, not just cosmetic)

6. **Telehealth:** The Department provides a Telehealth Service that facilitates review of remote and rural patients utilising video-conferencing, storing and forwarding of images and X-rays. Referral to the Service can be directed through Clinical Coordinator Beth Sperring on 9224 2244 page 1801 or via email, beth.sperring@health.wa.gov.au

7. **Other Services:** The Department provides a full range of plastic surgical services, including skin cancer surgery, hand surgery, breast surgery, burns surgery, head and neck surgery and pressure sore management. A large component of the Department's work is through the Emergency Department and referrals are encouraged either through the Department or by direct contact through the Plastic Surgery Registrar for direct admission.

As of December 2003 the following list of surgical procedures cannot be performed in public hospitals in Western Australia except for clinically significant indications. If you are referring a patient for one of these procedures, please clearly outline the clinical indication.

- Abdominal lipectomy
- Bat ears in those older than 16 years
- Bilateral breast augmentation or reduction
- Eyelid surgery (Blepharoplasty)
- Facelift
- Hair transplants
- Liposuction
- Tatto removal procedures
- Total Rhinoplasty

PSYCHIATRY

ADDRESS & TELEPHONE NUMBER

Postal Address:	GPO Box X2213, Perth, 6847
Location:	Royal Perth Hospital Wellington Street, Perth
Telephone:	9224 2046
Fax:	9224 1786
Operating Hours:	8.30 – 4.30pm

For emergencies outside those times please contact the Psychiatric Emergency Team on 1300 555 788 or Mental Health Direct on 1800 224 400.

How to Get To Us

By bus / CAT via Wellington Street / Hay Street / St George's Terrace.

There is usually meter parking space in Wellington or Murray Street or public parking at the Moore Street or Pier Street multi-storey car parks.

Services

1. **Ward 2K (Psychiatric In Patient Unit)**
2. **Transition Program**
3. WA Transcultural Mental Health Centre
4. **General Hospital Psychiatric Consultation Liaison Services**
5. Psychiatric Emergency Department Liaison Service

1. WARD 2K

Ward 2K is a voluntary RPH psychiatric inpatient unit; and has a consultant psychiatrist lead multidisciplinary team which provides comprehensive inpatient services. Prof Jablensky provides specialist services to patients who suffer from complex psychotic illness that require an Academic specialist overview; Dr Febbo and Dr Kostov provide an in patient service to patients on Ward 2K who are from culturally and linguistically diverse backgrounds.

2. TRANSITION PROGRAM

The Transition Program aims to support patients for two weeks following discharge from Ward 2K before they engage with a Community Mental Health Service. This program will offer activity, education and therapy groups presented by a multidisciplinary team. This program is open to current Ward 2K inpatients and recently discharged Ward 2K outpatients. The Transition Program may also be utilised as an alternative to admission for patients known to the RPH Transition Program, and can be attended on a daily basis by patients in ED who are waiting for a voluntary bed and would benefit from the group sessions.

The CHANGES Program will continue to run with five groups specific for patients with personality disorders in the mornings, and the opportunity for CHANGES patients to attend afternoon education groups.

PSYCHIATRY (continued)

3. WA TRANSCULTURAL MENTAL HEALTH CENTRE

Consultants

Dr Sam Febbo (Head of Service)

Dr Slav Kostov

Address:

74 Murray Street, Perth WA 6000

Tel: (08) 9227 1760

Fax: (08) 9328 1733

Website: <http://www.mmha.org.au/organisations/watmhc/index.htm>

The West Australian Transcultural Mental Health Centre (WATMHC) is a RPH statewide specialist service, specifically funded to address the special mental health needs of WA's Culturally and Linguistically Diverse (CALD) communities. Apart from its direct clinical service component, the Centre adopts a **community development** and **capacity building approach** in working with a diverse range of ethnic communities. The Centre's programs include:

Clinical Services Delivery

The Centre's clinical service includes assessment, treatment and, occasionally, ongoing management of CALD clients presenting with mental disorders. Originally established as a tertiary referral service, clients referred for psychiatric assessment are seen by the psychiatrists for one or two sessions and then returned to the referring agency for ongoing management. Clinical staff includes consultant psychiatrists, clinical psychologist, mental health nurse and a medical officer in psychiatry. Referrals are received from a wide range of service providers. Adult referrals (25 - 65 years) of migrant and refugee background are welcomed. Referrals with details of presenting problems and current medication may be mailed or faxed. The Centre also utilises the RPH telehealth facilities to address the clinical needs of CALD patients from rural and remote regions. Interpreter services are available, free of charge.

In addition Dr Kostov and Dr Febbo provide an in patient service on Ward 2K for CALD patients.

Resource and Consultancy Service

The resource and consultancy service is accessed by other service providers seeking expert clinical advice on how best to negotiate cultural issues in the assessment and management of their CALD clients.

Queries are received on a daily basis. The Centre has a comprehensive collection of printed and audio-visual resources on culture and mental health. It also produces easy reference literature on mental disorders for ethnic communities. Since 1997, the Centre has been producing, on a biannual basis, the "Directory of Bilingual and Bicultural Mental Health Practitioners" which continues to be well received by consumers and service providers alike.

Additional aspects of our service include:

- Design and Delivery of Mental Health Promotion and Prevention Initiatives
These initiatives are aimed at reducing stigma surrounding mental illness and facilitating receptiveness of mental health promotion and illness prevention concepts.
- Collaborative Action Research
The Centre engages in intervention research aimed at tangible outputs that benefit the many ethnic communities and stakeholders with whom we collaborate.

PSYCHIATRY (continued)

- Education and Training
The Centre delivers education and training on issues pertinent to transcultural mental health – knowledge of which may benefit staff of service providers who also work with ethnic communities.

4. GENERAL HOSPITAL PSYCHIATRIC CONSULTATION LIAISON SERVICES

General consultation - liaison

Consultants

Dr Lindsay Allet

Dr Nigel Armstrong

Dr Christine Lawson-Smith

Dr Margaret Lumley

This Team provides daytime psychiatric cover to Royal Perth Hospital and Shenton Park Campuses. In addition to emergency assessments on medical and surgical wards, the Team provides psychiatric liaison services to selected RPH units, eg. HIV, Haematology, Cardiac and Respiratory Transplant Units, Renal, Respiratory Medicine, Hepatology, Burns Unit, Trauma, Neurology, Oncology and Chronic Pain.

The C-L Unit is a Consultant/Psychiatrist led service; it is a multidisciplinary service; it is a multidisciplinary team which also includes Psychiatry Registrars, a Clinical Psychologist and Clinical Nurse Specialist. The C-L Team reviews Hospital inpatients as well as accepting referrals from RPH Physicians to see outpatients who require psychiatric assessment and/or treatment post discharge from Royal Perth Hospital. The team also provides liaison services to a number of Departments within Royal Perth Hospital indicated previously.

How to Refer

Referrals are received from within RPH (Wellington Street and Shenton Park Campuses). Contact the Psych Registrar Consult via the RPH Switchboard on 9224 2244.

OPAL (Older Person's Psychiatric and Liaison) Team

This is a multidisciplinary psychiatry team that facilitates and improve the management of older medical and surgical patients with co-morbid mental health problems. Over 50% of general hospital patients aged 65 and over have mental health problems, including dementia, delirium, depression, psychotic disorders and substance abuse. These appear to have a seriously detrimental affect on general health outcomes if not detected and managed well. The OPAL team frequently communicates with GPs as part of discharge planning and they welcome information and referrals from GPs regarding mental health problems of current inpatients.

5. PSYCHIATRIC EMERGENCY DEPARTMENT LIAISON TEAM

Consultants

Dr Stephen Fenna

Dr Margaret Lumley

Dr Sam Febbo

This service sees patients presenting to the Emergency Department (ED) of Royal Perth Hospital (RPH) who require mental health assessment. Services provided include:

- Assessment, observation and management of patients presenting to ED in collaboration with the ED team and psychiatry registrar on call.
- Facilitation of transfer of patients under the Mental Health Act from ED to authorised hospitals.

PSYCHIATRY (continued)

- Education to ED team re: mental illness and resources available.
- Acting as resource to the ED team.
- Facilitating links with ED to mental health in RPH and state wide.
- Monitoring of bed usage, in collaboration with appropriate personnel at RPH and other service providers.
- Specific mental health liaison to RPH ED.

The Team is made up of a Consultant Psychiatrist, Psychiatrist Liaison Clinical Nurses (providing a 24 hour service), Youth Self Harm Social Worker (Mon - Fri) a Drug and Alcohol Advisory Service (Mon - Fri) and a Medical Officer support.

Youth Self Harm Social Worker

This service is for all youth aged between 14 and 29 years presenting to the ED, ED Obs and the general hospital of RPH following acts of deliberate self-harm or suicidal ideation.

Drug and Alcohol Advisory Service

The Drug and Alcohol Advisory Service is part of the Mental Health Emergency Department Liaison Team and it seeks to provide a clinical and educational service to patients experiencing alcohol and other drug problems. It also provides an educational and advisory service to staff of RPH.

The broad aim of the programme is to assist patients to reduce the level or risk of harm related to alcohol and drug use by providing a range of interventions.

DAAS is available to adults presenting to the RPH ED, general medical and surgical inpatient wards and on an outpatient basis who require drug and alcohol assessment.

How to Refer

Referrals are received from the RPH Emergency Department. Contact the Mental Health Liaison Nurse via the RPH Switchboard on 9224 2244.

RADIATION ONCOLOGY

Consultants

Dr Jerry Freund, Head of Department
Dr Barry Cassidy
Dr Chris Harper
Dr Janelle Heywood
Dr Margaret Latham
Dr Serena Sia
Dr Yvonne Zissiadis

Contact numbers

New appointments/Enquiries Tel: 9224 2389 Fax: 9224 1753
Wembley Rooms Tel: 9381 5655 Fax: 9381 4364
After Hours (Emergencies) Tel: 9224 2244 and ask for on call Radiation Oncologist.

Outpatient referrals

New referrals are accepted from within RPH and are welcome from outside. Appointments can either be made direct with RPH reception or through our Wembley Rooms at 24 Salvado Road, Wembley WA 6014.

Clinics

Practice Hours (Clinics): 9am-5pm. (Treatment) 8am – 6pm.

(Please note the Private Practice is open on all working days throughout the year and does not observe the low activity days of the rest of the hospital).

Service

The RPH branch of Perth Radiation Oncology is based in the south campus block with a newly refurbished consulting area on level 2 and the treatment area on level 1. The Radiation Oncology service was privatised in November, 1994 and a new purpose-built area is leased by the Private Practice from the Hospital and is equipped by us and staffed by our own employees. The unit is equipped with dual modality linear accelerators offering high and low MV photons and multiple electron energies, and a high dose brachytherapy unit was commissioned in November 2002. A simulator with CT facility and a CT interfacing planning computer with three dimensional planning facilities comprise the treatment planning section. The Linear Accelerators were updated in 2004, with multi leaf collimators and electronic portal imaging providing the most up to date radiotherapy equipment in Western Australia.

The Radiation Oncology at Royal Perth Hospital provides state of the art treatment facilities, treating the full range of malignancies and offering a full consultative service which includes referral to patients where appropriate for surgery and/or chemotherapy.

In RPH, the practice takes an active part in multi-disciplinary clinics in breast cancer, lung cancer, head and neck cancer, upper gastrointestinal cancer and genito-urinary malignancies.

The Practice treats RPH public inpatients under a contractual arrangement with the Board of RPH and the State Government. The private practice and RPH take an active role in post-graduate teaching and there are three accredited trainees in Radiation Oncology. 2005 has seen the first wholly RPH trained radiation oncology registrar pass his final part II exams and has now completed all his training.

An out of hours on-call service is provided for the management of oncological emergencies such as spinal cord compression and vena caval obstruction.

RADIOLOGY

(Department of Diagnostic & Interventional Radiology)

Consultants

Dr E. Wylie Head of Department
Dr J E M Anderson
Dr M. Bennett
Dr M Bynevelt
Dr W Breidahl
Clin. Prof T Chakera
Dr D. Dissanayake
Dr D. Gunawardena
Dr K. V. Lam
Dr E. Lee
Dr J. Louw
Dr W McAuliffe
Dr C McCormick (Shenton Park Campus)
Dr M Marshall
Clin. A/Prof. R M Mendelson
Dr P. Misur
Dr C Murray
Dr A. Patel
Dr C Phatouros
Dr D Ramsay
Dr G Scott
Dr S J Song
Dr D B Taylor
Dr C. Welman

Contact Numbers

Enquiries/Reception Tel:9224 2125/2128
Fax:9224 2912

Service

The Department of Diagnostic & Interventional Radiology offers a comprehensive range of diagnostic and therapeutic radiological examinations on a 24 hours basis.

Specialist Interests

Mammography; Respiratory; Oncological; GI/Hepatobiliary and Endovascular (intervention etc.)
Radiology; Magnetic Resonance Imaging; Prostatic/endorectal ultrasound; Endoscopic ultrasound and Transcranial Doppler ultrasound.

Diagnostic Imaging Pathways

Royal Perth Hospital has developed electronic evidence-based guidelines to assist the selection of the most appropriate diagnostic imaging examinations, with input from RPH clinicians and the RACGP.

REHABILITATION MEDICINE

Consultants

Dr. Kim Fong, Head of Department
Dr Dade Fletcher, Rehabilitation Medicine, Botox and Late Effects of Disabilities

Clinical Neuropsychologist

Mr. M. Hunt
Ms Rachel Zombor

Clinical Psychologists

Ms Patricia Ray
Mr Gary Patullo
Ms Adelle Summers
Mr Jarred Munroe

Contact numbers

Appointments and Enquiries Tel: 9382 7117 Psychology: 9382 7118

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral form to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860.

Service

The Rehabilitation Medicine Department is located at the Shenton Park Campus of RPH and incorporates the hospital's Psychology Service. It operates a number of services in addition to the 29 bed Inpatient Neuro-surgical Rehabilitation programme.

The departmental services, most likely to be accessed by GPs are:

- Referral of disabled people, whatever the cause of their disability, who are experiencing difficulty entering employment or training, or otherwise integrating into the wider community, for a planned and coordinated programme of rehabilitation.
- Referral of individuals with acquired brain injury, amputee, musculoskeletal and chronic pain problems needing management through coordinated multidisciplinary programmes that include physical, psychological, educational and procedural interventions.

The other services provided on a regular basis by the department are:

Evaluation of individuals for the provision of assistive equipment (aids to ambulation, footwear, orthotic devices).

Outpatient neurosurgical rehabilitation services which bridges the gap between inpatient rehabilitation and community reintegration.

Clinical support and advice is given to a range of other services operating at this campus and in the community some of which are:

- Government and private sector providers of vocational rehabilitation.
- Power wheelchair and other equipment supply.
- Home modification services.
- Outpatient consultative services.

RESPIRATORY MEDICINE

Consultants

Dr Quentin Summers, Head of Department
Dr Grant Waterer
Dr David Bucens
Dr Fiona Lake
Dr Jeanne Leong
Dr Nigel McArdle
Dr Quentin Summers
Dr Richard Tarala
Dr Justin Waring
Dr Richard Warren (Locum)

Chief Pulmonary Physiologist

Dr Kevin Gain

Contact numbers

Advice or enquires	Tel: 9224 2903*
	Fax: 9224 2385
Receptionist/Clinic Clerk:	Christine Carlyon – 9224 2903
Secretary/Sleep Appts	Rosslyn Porritt – 9224 1686
For admission:	Tel: 9224 2244 Page on-call respiratory registrar

For breathing tests: Tel: 9224 2903 and ask for test required.

A/Asthma Educator

Ms Uta Sommer Tel: 9224 3215
Page: 9224 2244 – page 2504

For individual and group education in asthma and respiratory diseases.
Patient support groups.

Outpatient Services

Respiratory Medicine provides a consultative outpatient service for pulmonary function testing, bronchoscopy, investigation and assessment of lung cancer, interstitial lung disease, problematic asthma, tuberculosis, pleural disease, respiratory infections and sleep disorders.

Outpatient clinics are held on 3 days per week however patients can be seen at other times by pre-arrangement. **For urgent appointments** please telephone 9224 2903 or after hours 9224 2244 and ask for the on-call Respiratory Registrar to be paged.

Please send referrals to the Outpatient clinic via the standard outpatient referral form to:

Outpatient Appointments,
Royal Perth Hospital,
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860

RESPIRATORY MEDICINE continued

Specialist interests

- Dr McArdle Sleep disorders - respiratory and non-respiratory, Pulmonary physiology, Chronic airways limitation, Non-invasive ventilation & general respiratory medicine.
- Dr Lake Interstitial lung disease, Respiratory rehabilitation.
- Dr J Leong Respiratory Failure Unit/Lung Cancer
- Dr Summers Asthma and aerosols in asthma, clinical trials of new agents in asthma, all aspects of clinical respiratory medicine, including lung cancer, COAD, Tuberculosis and endobronchial therapy.
- Dr Tarala Asthma, Tuberculosis, Respiratory infections
- Dr Waring Tuberculosis
- Dr Warren Sleep/Respiratory Failure Unit
- Dr Waterer Infectious diseases, Communicable diseases, Tuberculosis.

Service

Respiratory Medicine provides a clinical consultative service in all aspects of respiratory medicine, including diagnosis and management of asthma, chronic airways disease, lung cancer, interstitial lung disease, occupational lung disease, respiratory infections and pleural disease. A new service, The Respiratory Failure Unit, admits and treats those needing non-invasive ventilation.

Procedures undertaken include:

- Bronchoscopy and broncho-alveolar lavage
- Respiratory function testing: bronchial provocation testing, routing assessment including spirometry, measurement of lung volumes, and diffusing capacity.
- Respiratory exercise testing
- Assessment for domiciliary oxygen
- Non-invasive ventilation
- Body plethysmography
- High altitude simulation testing

Joint Services – in conjunction with other clinicians.

Lung Cancer – there is a weekly meeting between all disciplines concerned with lung cancer: thoracic surgeons, medical oncologists, radiation oncologists, radiologists, and respiratory physicians. Patients with lung malignancy are presented and a consensus as to further investigations and management is agreed. Endobronchial laser therapy and/or stenting for obstruction due to malignancy.

Respiratory Rehabilitation – in conjunction with Physiotherapy.

Tuberculosis – In conjunction with Perth Chest Clinic

Patient support group – “Huffers and Puffers”. Contact Uta Sommer or Chris Nathan on 9224 2877 for details.

RHEUMATOLOGY

Consultants

Dr Nicola Cook, Acting Head of Department
Dr Madelynn Chan
Dr H. Keen
Dr Janet Roddy
Dr Andrew Taylor

Locums

Dr Eugene Ang
Dr Margaret Mazur

Contact numbers

Kerry Warner, Secretary Tel: 9382 7244 Fax: 9382 7439
Wellington St Campus Office Tel: 9224 1310 Fax: 9224 7081

Wellington St Campus Registrar:
Tel: 9224 2244 then page Rheumatology Registrar 7603

Shenton Park Campus Registrar:
Tel: 9382 7171 then page Rheumatology Registrar 7604

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to and stating preferred campus to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
Box X2213 GPO
Perth WA 6847
or Fax: 9224 2860

Urgent new case referrals and requests for urgent review of known cases should be faxed to 9382 7439. Alternatively the Rheumatology registrar may be contacted by page on 9382 7171.

An Osteoporosis clinic with a Rheumatologist in attendance is conducted at the Wellington Street campus. Referrals may be made in the same way as outlined above.

Wellington St Campus

Monday am
Wednesday pm
Wednesday pm
Friday am

Shenton Park Campus

Monday pm
Tuesday am
Tuesday pm
Thursday am
Friday am

Associations with other hospitals

Consultants service the following non-metropolitan clinics:
Albany, Esperance, Geraldton, Kalgoorlie, Manjimup, Northam.

Information regarding these services can be obtained from the Rheumatology office.

SEXUAL HEALTH SERVICES

Sexual Health Physician

Dr Jenny McCloskey

Medical Officers:

Dr John Allison

Dr Ric Chaney

Dr Trish Dare

Dr Terry Pitsakis

Senior Registrar:

Dr Christine Dykstra

Outpatient referrals

Sexual Health Medicine Outpatient Clinic

Tel: 9224 2178 (patients line)

Fax: 9224 3557

Sexual Health Medicine advice and referrals

Tel: 9224 1644

(doctors only)

Patients may also be referred for assessment via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213,
Perth WA 6847
Fax: 9224 2860.

Clinics

Monday AM & PM

Tuesday AM & PM

Wednesday AM & PM

Thursday AM & PM

Friday AM

Service

The Sexual Health Service is a multi-disciplinary service for the management of patients with sexually transmitted diseases including NPEP. In addition to disease diagnosis and management, Contact tracing services are also provided. The service provides patients with access to a range of clinical trials and research studies. Referral to a Clinical Psychologist, Social Workers/Counsellors or Women's Health Physiotherapist can be arranged.

SPINAL UNIT

Consultants – Specialist Rehabilitation

Head of Department

Spinal Surgeons

Mr D. Dillon

Mr P. Hardcastle

Mr E. McCloskey

Mr P. Woodland

Plastic Surgery & Hand Reconstruction

Dr J. Savundra

Urologist

Mr J. Thavaseelan

Contact numbers

Outpatient Appointments Tel: 9382 7141

Patient Enquiries Tel: 9382 7283

Secretary Tel: 9382 7288

All spinal injury patients are managed in the Sir George Bedbrook Spinal Unit located on the Shenton Park Campus.

Urgent referrals

Via Royal Perth Hospital Emergency Department or Switchboard 9224 2244, where a 24 hour consultant roster is maintained for the immediate management of:

1. Acute spinal fractures.
2. Acute onset of paraplegia or tetraplegia (from spinal trauma or other causes).
3. Acute illness in patients with established spinal paralysis.

Outpatient referrals: Shenton Park Campus

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre
GPO X2213 Perth WA 6847
Fax to 9224 2860.

OR

Shenton Park Campus
6 Selby Street,
Shenton Park WA 6008
Fax to 9382 7302

SPINAL UNIT continued

Clinics

Monday	AM	Mr P Hardcastle, Mr Dillon
Tuesday	PM	Mr J Ker
Wednesday	PM	Mr Thavaseelan
Wednesday	PM (alt)	Mr J. Savundra
Friday	AM	Mr J Ker, Mr E. McCloskey, Mr P. Woodland, Mr Dillon

1. Spinal trauma
2. The comprehensive management of paraplegia/tetraplegia
3. Spinal deformity arising from spinal trauma or neurological impairment
4. Spinal physiotherapist clinic

Spinal Physiotherapist Clinic

Due to the lengthy waiting period to see a Spinal Specialist at Royal Perth Rehabilitation Hospital a musculo-skeletal clinic managed by a Senior Physiotherapist commenced in January 2007.

Any new incoming spinal referrals have continued to be assessed by the Spinal Doctors and are then appropriately on-referred to the Physiotherapist. The Physiotherapist provides a future treatment plan for the patient - refers them onto internal or external Physiotherapy services, refers them on for any investigations, makes an appointment on the Spinal Drs list, or discharges the patient back to the GP. The Physiotherapist runs their assessment clinic in the same location as the Spinal Doctors and has input and access to their expertise when required. The Physiotherapist has a small clinic list each week which provides each patient with a lengthy consultation.

Between January and June 2007 approximately 60 patients have been seen that would normally have waited a year or more to see the Spinal Specialist and may have become more urgent or may not attend their appointment as they have sought medical care elsewhere and not advised the Hospital. The significant reduction in the waiting period to receive access to outpatient services for patients has so far been a successful outpatient reform initiative.

Please direct queries to the Shenton Park Outpatient Clinic on 9382 7141.

Special Interests

Spinal fracture management; spinal column instability; assessment, treatment and rehabilitation management of spinal cord paralytic lesions; the management of neuropathic bladders and urological assessment.

UROLOGY

Consultants

Mr J. Vivian, Head of Department, Senior Lecturer in Urology

Mr J. Ghossein

Mr J. Mander

Mr A. Tan

Mr J. Thavaseelan

Dr A. Vujovic

Contact numbers

RPH: Secretary

Tel: 9224 2185 Fax: 9224 2168

Waitlist Enquiries

Tel: 9224 2635

RPRH: Neuro-urology & urodynamic unit

Tel: 9382 7431

Emergency / Urgent referrals

Emergency referrals should be made by paging the Urology Registrar, via the hospital switchboard 9224 2244. Urgent referrals can be organised by faxing the request to the departmental secretary on 9224 2168.

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre
GPO X2213 Perth WA 6847
Fax: 9224 2860.

Clinics

Wellington Street Campus

Monday AM (alt)

Wednesday PM

Thursday AM

Shenton Park Campus

Wednesday

Special Interests

Urological Oncology

Laparoscopic Surgery

Endourology

Renal calculi – a full range of services, including endoscopic stone management, lithotripsy (ESWL) & Laser.

Neuro / Spinal urology

Urodynamic

Incontinence - Assessment and management: Specialised continence physiotherapist available

Reconstructive Urology

As of December 2003, insertion of artificial erection devices and male social circumcision (other than for culturally and religiously significant reasons) cannot be performed in public hospitals in Western Australia except for clinically significant indications. If you are referring a patient for one of these procedures, please clearly outline the clinical indication.

The department is unable to perform vasectomies or reversal of vasectomies.

The department does not deal with sexual dysfunction matters.

VASCULAR SURGERY

Consultants

Mr F. Shakibaic, Head Of Department

Mr P. Mwipatayi

Mr K. Sieunarine

Ms Donna Angel, Nurse Practitioner

Page 3486

Contact numbers

Secretary to Head of Department

Tel: 9224 2191

Vascular Clinical Secretary

Tel: 9224 1752

Vascular Outpatient Clinic

Tel: 9224 2244 (ask for Outpatient Extension)

(in fact HOD for any major problems with clinical care)

Outpatient referrals

Patients may be referred for assessment to the Outpatient Clinic via standard outpatient referral forms to:

Outpatient Appointments,
Royal Perth Hospital,
Documentation Centre,
GPO Box X2213 Perth WA 6847
Fax: 9224 2860.

For urgent referrals – patients can be referred by ringing directly through to the department or to the registrar on call who will arrange for the patient to be seen urgently in the clinic.

New Clinics

Tuesday	AM	Mr Sieunarine
Tuesday	PM (Renal Access Clinic)	Mr Sieunarine
Tuesday	PM (Wound/Leg Ulcer Clinic)	Ms Donna Angel
Friday	AM	Mr Mwipatayi/Mr Shakibaie

Follow-up Clinics

Tuesday	AM/PM	Friday	AM
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Service

A full range of vascular services is offered by the Vascular Department, with the purpose of preserving life and limb and improving the quality of life. This includes all aspects of advanced endovascular procedures, open techniques and exercise programmes.

Urgent referral:

Urgent referrals are made by paging the on-call registrar via the Hospital Switchboard 9224 2244. There is a registrar on call 24 hr/day as well as a consultant.

Special interest:

- Endovascular
 - i) Occlusive disease – treating vascular occlusive conditions by minimally invasive techniques.
 - ii) Aneurysms of all regions of the arterial tree except heart and ascending aorta
- Advanced Venous Disease
- Ulcer Clinic – patients are first seen in the Vascular Clinic and the referrals must be sent to Vascular first.

VASCULAR SURGERY continued

Because vascular disease occurs predominantly in the elderly, it is important to differentiate those symptoms affecting quality of life that are due to vascular disease from those that are due to musculoskeletal causes, such as arthritis and spondylosis. Diabetes is a common comorbid condition and also assessed in conjunction with the appropriate hospital teams. Continuing medical education, research, teaching and quality assurance are integral functions in this unit.

As of December 2003 varicose vein procedures cannot be performed in public hospitals in Western Australia except for clinically significant indications. If you are referring a patient for this, please clearly outline the clinical indication.

Outpatient Intermittent Claudication program

We are pleased to offer eligible patients this service which provides conservative management based on current clinical guidelines for claudication symptoms, including risk factor modification and supervised exercise classes.

In addition to other risk factor management, a Cochrane Review (2000) recommends that patients with intermittent claudication exercise at least three times per week for at least half an hour, to near maximal pain limits, over a six month period.

To gain the maximum benefits from the program:

- primary limitation of activity should be due to their claudication (not other co-morbidities).
- should not have undergone surgical revascularization in the past two years.

Patients with intermittent claudication should be referred to Dr Kishore Sieunarine, Dr Patrice Mwipatayi and Faraz Shakibaie.

Contact number for queries : 9224 2076 (Ayesha Jones, Senior Physiotherapist)

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ABORIGINAL LIAISON SERVICE

(based in Social Work Department)

Aboriginal Liaison Officer: Emergency, Orthopaedics, Maxillofacial & Burns Unit

Ms Colleen Knight Tel: 9224 2711 and page 1200

Aboriginal Liaison Officer: Renal Unit

Ms Laurel Houghton (Winder) Tel: 9224 2711 and page 3078

Liaison GP (Aboriginal Health)

Dr Marianne Wood: Tel: 9224 1696

The Aboriginal Liaison Service (ALS) was developed to improve the communications between staff and Indigenous patients who attend Royal Perth Hospital.

Currently the service only operates in two areas within the Hospital.

The service has a role in patient advocacy, cultural interpretation for both patient and health professionals on a one-to-one basis in the Emergency Department and Renal Unit.

The liaison officers link to outside service providers to support the needs of patients, post discharge.

AFTER HOURS SERVICE - COVERING EMERGENCY DEPARTMENT ONLY

An On-Call after hours service covering the **Emergency Department referrals only** from 5.30pm to 10pm Monday to Friday.

The after hours service includes Weekends and Public Holidays from 8am to 10pm. **Mobile number is 0404 894 238.**

AIM

- To work with the Aboriginal communities to promote the delivery of culturally appropriate health care to Aboriginal people accessing the Royal Perth Hospital Emergency Department.
- To improve the interaction of hospital and community based health services for Aboriginal people accessing Royal Perth Hospital Emergency Department.

OBJECTIVES OF THE SERVICE

1. To provide support services for Aboriginal people presenting to Emergency Department, that are culturally appropriate and acceptable to the Aboriginal community.
2. To promote and facilitate appropriate use of Emergency Department, GP and Community based health services by Aboriginal people
3. To improve the effectiveness of communication, discharge planning & patient education for Aboriginal patients accessing Emergency Department.
4. To improve the effectiveness of communication between Community based services and the Emergency Department.

LIAISON GP (ABORIGINAL HEALTH)

Dr Marianne Wood is funded for 7 hrs/week and is usually available on a Tuesday. She can be contacted on 9224 1696 or email marianne.wood@health.wa.gov.au

The Liaison GP for Aboriginal Health works to improve the continuity of care for Aboriginal & Torres Strait Islander patients between Royal Perth Hospital, General Practitioners, Aboriginal Medical Services and other community workers.

The GP for Aboriginal Health also supports and lobbies for services which are aimed at improving the health of Aboriginal people.

Projects include:

- ATSI Community GP Links Support service is a discharge program for ATSI patients of RPH, going home to the Canning Division area. The GP Links Aboriginal Liaison Officers work with the patient in the community, to link them in with GPs and other services they may require.
- Cultural awareness training is currently being coordinated for both RPH staff and General Practitioners. This is to ensure health service providers are sensitive to Aboriginal history and culture and to the special social issues faced by Aboriginal people.
- Development of an upto date database on primary care/GP services for Aboriginal people In the remote areas of W. A. This is to facilitate hospital-GP communication and improve discharge management.

ALLIED HEALTH SERVICES

Apart from Clinical Psychology, (see page 90), we can only accept patient referrals from Doctors of Royal Perth Hospital for services at Wellington Street and Shenton Park due to the heavy hospital patient caseload. The following Allied Health Services are located at RPH; the staff listed below however, are happy to assist with any professional information you may require:

Pastoral Care	Geraldine Taylor
Clinical Psychology	Patricia Ray
Dietetics and Nutrition	Frances Phillips
Library	David Dawson
Medical Illustrations	Alan Hamilton
Medical Physics	Ed Scull
Occupational Therapy	Helen Margaria
Orthotics	John Shehade
Pharmacy	Barry Jenkins
Physiotherapy	John Buchanan
Multidisciplinary Foot Ulcer Clinic	Joel Gurr
Social Work	Bill Edward
Speech Pathology	Melita Brown

OCCUPATIONAL THERAPY

The Occupational Therapist at either Wellington Street Campus or Shenton Park Campus performs an important role in the care and rehabilitation of physical or mental health problems that are causing temporary or permanent loss of function. The overall aim of Occupational Therapy is the restoration of a patient's ability to function as independently as possible within their usual environment.

Occupational Therapists at Royal Perth Hospital are also involved in discharge planning including identification of suitable placement options, assessment of home environment, supply and installation of equipment and education necessary to promote function.

Referrals are only accepted from Royal Perth Hospital practitioners or Hospital clinics.

Allied Health Services a GP can directly refer to are listed below:

Multidisciplinary Foot Ulcer Clinic

Fed Up with Foot Ulcers?

Do you have a patient who has a difficult foot wound that is not responding to treatment? Would you like input from a multi-disciplinary team?

As of March 2nd 2004, a new clinic commenced at RPH dedicated to the treatment and management of complex, chronic foot wounds. The Multi-disciplinary Foot Ulcer Clinic will be held weekly at the RPH Podiatry Clinic. Team members will include an Endocrinologist, Podiatrist, Radiologist, Microbiologist, Social Worker, Orthotist, and Silver Chain Liaison Nurse.

GP referrals will be accepted for patients who work or reside in the NMAHS region, and who have a foot ulcer that has been present for one month or more, which is not responding to conventional treatment. Once your patient has been seen at the clinic, you will receive written communication detailing the initial care plan, and then regular updates.

Clinic Hours:

Weekly on a Tuesday: 2.00pm – 5.00pm

ALLIED HEALTH SERVICES continued

Location:

Podiatry Department, Level 3, Outpatient Clinics Building, 196 Goderich Street, Perth

Referral Criteria:

Patients with complex, non-healing foot ulcers (wounds below the ankle) which have not responded to conventional treatment.

Contact details:

Clinic Coordinator- Tamsin Walton.

Phone number: 6477 5214

Fax number: 6477 5239

Email: tamsin.walton@health.wa.gov.au

To refer a patient, please use the 'Request for a teaching hospital outpatient appointment' form and write 'Multi-disciplinary Foot Ulcer Clinic' in the Specialty/Clinic section.

Referrals should be sent directly to the

Podiatry Department
Outpatient Clinics Building,
Level 3,
196 Goderich Street,
Perth

If you have any queries please phone Joel Gurr or Tamsin Walton on 6477 5214

Outpatient Intermittent Claudication program

We are pleased to offer eligible patients this service which provides conservative management based on current clinical guidelines for claudication symptoms, including risk factor modification and supervised exercise classes.

In addition to other risk factor management, a Cochrane Review (2000) recommends that patients with intermittent claudication exercise at least three times per week for at least half an hour, to near maximal pain limits, over a six month period.

To gain the maximum benefits from the program:

- primary limitation of activity should be due to their claudication (not other co-morbidities).
- should not have undergone surgical revascularization in the past two years.

Patients with intermittent claudication should be referred to Dr Kishore Sieunarine, Dr Patrice Mwipatayi and Faraz Shakibaie.

Contact number for queries: 9224 2076 (Cardiovascular Physiotherapist)

THE BREAST SURGERY GALLERY (BSG):

The BSG is a free service to assist any woman in WA diagnosed with breast cancer or those having prophylactic mastectomy by allowing her to view “real life” de-identified images of woman that have had breast cancer or prophylactic breast surgery. The woman’s age group, bra size and whenever possible ethnicity will be matched, allowing her to visualise her own expected breast cosmesis following surgery. Pre operative and post operative images at 1 week, 6 months and 1 year show the healing process.

Viewing BSG images of the surgical options offered over a period of time (after consultation with her Plastic Surgeon, Specialist Breast Surgeon and GP) has assisted many women choose the surgical options she prefers . With the help of the Specialist Breast Nurse she can explore the images, discuss the expected impact surgery may have on her and take into consideration her current lifestyle and demands, such as having a young family, sole parent, financial constraints, time away from work, etc.

The BSG is open to all women in WA diagnosed with Breast Cancer or considering prophylactic mastectomy regardless of where she will receive her treatment. For women living in remote areas and unable to attend Royal Perth Hospital Breast Clinic to view the images in person, access to the program can be arranged via mail of relevant images once a referral form has been received and verified with her health care provider.

How to help your patient be triaged by the Breast Clinic

Patients are currently waiting around 12 - 14 weeks for a routine, new appointment at the RPH Breast Clinic. The Breast Physicians are concerned that some patients with malignancy may be waiting too long for appointments due to lack of information or prior work-up. Referrals to the Clinics are assessed for urgency, so the more relevant information that you can provide, the better able the staff are to prioritise the referral. In particular, copies of breast ultrasound and mammogram reports done prior to referral are much appreciated – the presence of a concerning finding on imaging will be given priority for a urgent appointment. If you think the lesion is suspicious clinically, please mention this also.

Women can self-refer or be referred by her health care provider to the Breast Surgery Gallery. Referral forms are available:

- on the website www.breastsurgerygallery.org
- from the Breast Surgery Gallery Consultants, Lesley Kydd (RN) & Sheryl Reid (RN)
- Phone 9224 3321
- Fax 9224 1684c/o The Breast Clinic at RPH

CHRONIC DISEASE DISCHARGE PROGRAM

Royal Perth Hospital has successfully implemented strategies to enhance the discharge planning process for patients who would benefit from more comprehensive discharge planning using EPC discharge care plans.

Patients with chronic and complex conditions admitted to medical and respiratory units at RPH, who are likely to benefit from a multidisciplinary care plan involving their GP will be offered the service.

PROCESS

The Chronic Disease Discharge Nurse contacts the GP and other care providers identified and invites input to the care plan in progress by phone and/or fax as required. Contribution can be made by commenting over the phone, by fax or by email. RPH will discuss the plan and give the patient a copy, then distribute copies of the final care plan to the GP and to the other contributors.

GPs who participate in the care planning process will be entitled to claim reimbursement under Medicare item 729 for patients returning to their homes or 731 for patients residing in residential age care facilities. Once the process is complete – the patient can be given a voucher to sign at their next visit (this MUST be on a separate voucher from that day's visit). Review of the care plan at a later date also attracts item 729 or 731. The fax cover sheet sent with the finalised care plan, provides details of the item number.

CHRONIC DISEASE DISCHARGE NURSE

Rachelle Roberts

Mobile: 0438 092 393

Phone: 9224 3370

Fax: 9224 3622

Email: rachelle.roberts@health.wa.gov.au

CLINICAL PSYCHOLOGY SERVICES

Clinical Psychologists are employed across a wide range of medical, rehabilitation, community and mental health services within Royal Perth Hospital (Wellington St Campus and Shenton Park Campus). They specialise in the evidence-based assessment and psychotherapeutic treatment of psychological disorders, clinical research, consultation and training, and mental health promotion initiatives. The services listed below accept direct referrals from GPs, medical specialists, other professionals and self-referrals, in addition to within-hospital inpatient and outpatient referrals. **The following teams provide Specialist Clinical Psychology Services free of charge:**

- **Breast Cancer Clinical Psychology Service:** a state-wide service for women who have breast cancer and their families
Tel: 9224-1629 Fax: 9224-8519
- **Clinical Psychology Trauma Team:** a service within the state-wide Trauma Service of WA, based at Wellington St Campus, for patients who have sustained traumatic injuries and have psychological difficulties during inpatient stay and post discharge.
Tel: 9224-2061 Fax: 9224-7039
- **Transcultural Mental Health Services:** a state-wide service providing assessment, treatment and occasionally ongoing management of culturally and linguistically diverse background patients, presenting with mental disorders.
Tel: 9224-1760 Fax: 9224-1786
- **WA Psycho-Oncology Service:** a state-wide cancer psychology service for adults affected by cancer and their families.
Tel: 9382-7480 Fax: 9382-7479
- **Immunology Clinical Psychology:** a psychology service based at Royal Perth Hospital for individuals living with HIV/AIDS, other immunological disorders, or chronic hepatitis.
Tel: 9224-3285 Fax: 9224-3557

CO-ORDINATOR OF GENERAL PRACTICE EDUCATION

The Department of Postgraduate Education at Royal Perth Hospital includes a Coordinator of General Practice Education, Dr Alistair Vickery, in order to promote the relevance of General Practice education. Part of the coordinator's role is to provide a better understanding of the importance of General Practice learning activities for Junior Medical Staff at Royal Perth Hospital. He also facilitates the educational activities for both the Royal Australian College of General Practitioners Registrar trainees and the General Practitioners within the Royal Perth Hospital Catchment area.

Key objectives of the Coordinator's role are:

1. To improve the accreditation and relevance of General Practice to Junior Medical Officer's rotations at Royal Perth Hospital.
2. To provide teaching and vocational guidance to Junior Medical Officers seeking careers in General Practice.
3. To provide key resource and teaching services to General Practitioners. Chiefly through the Annual Postgraduate Seminar and regular weekend symposia.

Judy Ritchie may be contacted on 9224 7091 for further information.

COPD COMMUNITY LINKAGE PROJECT

This is an exciting, collaborative project between Royal Perth Hospital and the Canning Division of General Practice and Perth Primary Care Network. The aim is to improve the health of all patients with COPD in the community. The service is multi-disciplinary and involves three COPD respiratory nurses, one respiratory physiotherapist, three respiratory physicians, community physiotherapists and support staff.

There are various components to the COPD Community Linkage Service:

1. COPD Linkage Nurses are based in the community and provide home visits for patients, GP-Specialist-hospital linkage, early hospital discharge support, patient education and encouragement of self-management for patients with COPD.
2. Community-based multidisciplinary COPD outpatient clinics are run at Canning Division of General Practice and Perth Primary Care Network and include respiratory specialist review, respiratory nurse review and physiotherapist review for assessment and referral to Pulmonary Rehabilitation classes.
3. Integrated community pulmonary physiotherapy rehabilitation classes are offered to all patients if required.
4. Education of GPs and practice nurses in the use of spirometry and its importance in the diagnosis of COPD are offered to improve capacity in the community to manage patients with COPD.

Patients with COPD can be referred to the Service via their GPs, specialists or through Royal Perth Hospital.

Canning Division of General Practice

Referral forms may be obtained through Simone Blond
or by using the referral form off the website
Please fax the completed referral forms

Tel: 9454 0505
www.canningdivision.com.au
Fax: 9458 0555

Perth Primary Care Network

Referral forms may be obtained through Helen Cole
or by using the referral form off the website
Please fax the completed referral forms

Tel: 9376 9200
www.ppcn.com.au
Fax: 9279 8221

COPD Nurses

Perth Primary Care Network
Kirsty Tilden

Tel: 9250 1577

Canning Division of General Practice
Elizabeth Hyde

Tel: 9251 4100
Fax: 9251 4117

Respiratory Physiotherapist

Ayesha Jones

Tel: 9224 2076
Fax: 9224 3007

COPD Community Respiratory Physicians

Dr Grant Waterer
Dr Nigel McArdle
Dr Li Ping Chung

CUSTOMER SERVICE DEPARTMENT

Please Compliment or Complain to RPH

Royal Perth Hospital appreciates receiving feedback from GPS's as it provides us with the opportunity to review and improve the service we provide.

Royal Perth Hospital recognises that there are still many areas in which we can improve our service to GPS's. Complaints have resulted in specific problems being resolved, service improvements and been used to drive change.

- If you receive a discharge summary you can't read or have had no correspondence from the hospital or do not have enough information to provide ongoing care to your patient or you are just feeling frustrated with RPH - **WE WANT TO HEAR FROM YOU**. Please direct GP complaints to the Manager, Customer Liaison Department, Mrs Cheryl Miller o 9224 1959 or 0404 894 249 or fax 9224 3489 or e-mail cheryl.miller@health.wa.com.au
- If you require **URGENT** information regarding a patient please contact the Consultant, Registrar or resident through the hospital switchboard 9224 2244
- If you require **URGENT** information from your patient's medical Record, please phone 9224 2714 or fax 9224 2860

GPS's are advocates for patients. If your patient tells you of an adverse experience with RPH they will often feel disillusioned and powerless. RPH wants to know. Please encourage your patients to be pro active in contacting the Customer Liaison Department and raise their concerns with:

Cheryl Miller, Manager Customer Liaison Department on 9224 1959 or 0404 894 249.

HEARTBEAT COMMUNITY CARDIAC CARE PROGRAM

A collaborative program between RPH and Canning Division of General Practice

HeartBeat WA is a community based cardiac rehabilitation program which involves the GP as the coordinator of care. It is available to all cardiac patients and those at risk of heart disease, living in the Canning Division of General Practice (south eastern suburbs of Perth). GP resources and information for patients can be obtained from:

HeartBeat Program Co-ordinator: Carol chong and Ann Worrall, , Canning Division of GP

Tel: 9458 0505

Email: admin@canningdivision.com.au

HeartBeat services for patients include:-

Exercise Program:

- Group exercise classes are held in local community centres, conducted by Community Physiotherapy Services. Home exercise programs are available on request. At the completion of the seven week exercise program, participants are invited to join the ongoing advanced exercise class for a small fee.

Education Program:

- Group education and information sessions operate on a 7 week cycle. Sessions are conducted by specialist presenters including nutritionist, pharmacist, physiotherapist and peer educators. Venue: local recreation centres at Armadale and Bentley.

Support Group:

- Canning Division of General Practice facilitates two Support Groups which meet on the third Friday of every month at the Agonis, Gosnells Civic Centre and on the fourth Thursday of every month at the Youth and Family Services Centre, Cloverdale.

Walking Groups:

- There are two 'Health Heart Walkers' walking groups. One meets on a Thursday morning at Tomato Lake, Kewdale and one meets on a Friday at Pioneer Park, Gosnells

HOSPITAL IN THE HOME (HITH)

HITH is the provision of care to hospital admitted patients in their place of residence as a substitute for hospital accommodation. The place of residence may be permanent or temporary. HITH is a ward within the hospital system. Therefore during HITH care, the patient remains under the clinical governance of a RPH medical team and care is a genuine substitution for in-patient care. The HITH team consists of a medical consultant, registrar, RMO, clinical nurses, pharmacist and patient care assistant. Services include administration of subcutaneous, intramuscular or intravenous medications, specialised wound/stoma care and blood pressure monitoring post vascular surgery.

Criteria for inclusion to HITH:

- Patient is an in-patient of RPH or other tertiary hospital, RPH out-patient department or the emergency department
- Care provided is a genuine substitution for in-patient care
- The patient consents to join the program
- The patient has access to a telephone and transport to attend RPH for review as necessary

The key objectives of HITH are:

- To assist with the transition of patients from hospital to home
- Provide a high quality, cost effective service for the period the patient would otherwise have remained in hospital
- Reduce waiting lists and length of in-patient stay

For further enquires please contact:

Hilda Tansley, Clinical Nurse Manager

Tel: 9224 2349 or page through the hospital switchboard Tel: 9224 2244

LANGUAGE SERVICES UNIT

When writing a referral to Royal Perth Hospital for a patient who does not speak English well enough to communicate in a medical setting, it would be helpful if the general practitioner could indicate on the request form that the patient needs an interpreter stating the correct language/dialect, e.g. Mandarin, Coatian, etc.

This will allow us to organise such an interpreter efficiently and without delays.

For information on language services at Royal Perth Hospital call the Language Service Manager on 6477 5136.

Rationale

Royal Perth Hospital reflects the rich cultural diversity of Australian society. Due to its nature and central location the percentage of multicultural population seen at Royal Perth Hospital is very high.

Non-English speaking migrants name the language barrier as the most important problem they experience when accessing services. Not being able to communicate well can be frustrating and dangerous for both the Hospital staff and the patients.

The West Australian Language Services Policy 2008 recommends that **“only professional interpreters are to be used to communicate with persons of limited English speaking capacity when the outcome of the communication could have major effects on the patient’s health”**.

RPH is committed to ensuring that members of ethnic communities experience equal access to the quality services, facilities and expertise available to all patients and that these services are delivered with an understanding and sensitivity to their linguistic and cultural background.

To overcome the communication barrier and provide equal access to all its patients Royal Perth Hospital has established a Language Services Unit which provides professional interpreting services in over 75 languages including Auslan (Australian Sign language for the Deaf) and some major Aboriginal dialects spoken in WA. Services are provided by on-site attendance or over the telephone.

Assumption that anyone who can speak two languages can also interpret for others is wrong.

Professional interpreters are trained, accredited and have a Code of Ethics which ensures confidentiality, impartiality and accuracy.

Hospital staff use professional interpreters in order to:

- Communicate effectively with patients and perform their job professionally.
- Protect the patient’s right to state their case and avoid anxiety.
- Be in line with the accreditation guidelines and Health Department’s language policy.
- Guard against medical/legal complications.

MEDICINES INFORMATION CENTRE

AIM: To promote optimal patient care through rational drug therapy via the provision of current drug information.

This service is available to all Medical, Nursing and Allied Health staff at Royal Perth Hospital and external medical practitioners.

Hours

8.30am –5pm Monday to Friday (excluding public holidays and low activity days).

If centre is unattended, leave message by Vocaphone and your call will be returned.

Contact numbers

Telephone: 9224 2087

Facsimilie: 9224 1062

Email: Liz.Perrella@health.wa.gov.au

Service

Journals, books

IOWA drug information service

Computerised searching (eg MEDLINE)

Adverse drug reactions and interactions

Pharmacokinetic advice

New drugs

Drugs in pregnancy/lactation

Drug identification

OUTPATIENT CLINICAL PHARMACOLOGY CLINIC

The aim of the clinic is to provide advice to referring GPs in respect of patients who have complex drug regimens, especially those for whom there is

- ◆ a risk of or actual adverse interactions and side effects
- ◆ unclear overall therapeutic effectiveness
- ◆ complicated kinetics
- ◆ help needed to withdraw treatment suspected of being ineffective, no longer required, or producing side effects or detrimental effect on quality of life.

– a great option if a Home Medicine Review raises issues!

To refer to the clinic: Fax to 08 9224 2346.

For urgent referrals, call one of the three clinical pharmacologists:

Clin Prof Alasdair Millar:	Tel: 9224 2461
Dr Chris Beer:	Tel: 9224 1633
Dr PK Loh:	Tel: 9224 7046

REHABILITATION IN THE HOME (RITH)

There is growing evidence that treatment in the community provides an effective alternative to hospital treatment providing equal or better outcomes with fewer hospital related complications such as infections, falls and institutionalisation. Rehabilitation In The Home (RITH) has been offering a hospital substitution service that provides short to medium term allied health interventions since July 2006.

In order to expand the current service an additional medical service has been added in the form of a full time Registrar in Geriatric Medicine with the part time support of a Consultant Geriatrician. The number of patients referred by the ED at RPH has significantly increased since the service commenced and a number of patients have been successfully treated in their homes avoiding a hospital admission and the associated risk of hospital related complications. The RITH Registrar is available to review all RITH patients in the community and will discuss many of these patients with their GP on discharge. Patients may still visit their GP while part of the RITH program and we are happy to be contacted at any time if you have any information or concerns about our involvement.

Enhanced RITH combined team approach in the home environment include:

- Physiotherapy Weekend service available
- Occupational therapy Weekend service available
- Social Work
- Dietetics
- Speech pathology
- Medical review

Please contact RITH Admission therapist (0404 894 339) or RITH Registrar (0424 155 033) with any enquiries.

TELEHEALTH

Royal Perth Hospital has been actively involved in the delivery of telehealth services since 1991. Consultations for rural and remote patients are undertaken on a daily basis utilising videoconferencing and store and forward technologies. Some of the specialty areas providing telehealth include Plastic Surgery, Burns, Pain Medicine, Amputee, Rehabilitation Medicine, Gastroenterology, Viral Hepatitis, Neurology, Vascular Wound, Aged Care and Clinical Psychology. Services are delivered either through dedicated telehealth clinics or by ad hoc arrangements.

Rural patients considered suitable for telehealth can be flagged on the Teaching Hospital Outpatient Referral form by ticking the appropriate box or by contacting the RPH telehealth coordinator.

For further information about telehealth at RPH the coordinator can be contacted on Phone 9224 2494, Mobile 0404894 010 or via email rph.telehealth@health.wa.gov.au

TRAUMA SERVICES

Since 1994 the Hospital has invested considerable resources to ensure that Royal Perth Hospital is well equipped to deal with major trauma, from initial resuscitation through to rehabilitation. These initiatives are outlined below.

Royal Perth Hospital is the largest trauma hospital in W.A. and has a full complement of services to deal with all aspects of major trauma (including neurosurgery, cardiac surgery, limb reimplantation surgery, as well as being the State referral centre for burns and spinal injured patients. Royal Perth Hospital is the only hospital in W.A. with a dedicated CT scan in the Emergency Department, a Trauma Surgeon, Trauma Fellow and interventional neuroradiology. In 1999, a rooftop helipad was installed for receiving critically ill patients.

In November 2004 Royal Perth Hospital was designated as the State's major Trauma Centre for adults.

1800 Contact Number

A 1800 number has been introduced in the Emergency Department that medical and nursing staff from non-metropolitan Hospitals can ring to discuss trauma management issues with an Emergency Department Registrar or Consultant. The number is **1800 631 798**

Royal Perth Hospital Trauma Registry

Western Australia's first trauma registry was established at Royal Perth Hospital in July 1994. The Registry collects data on all trauma patients admitted to the Hospital for more than 24 hrs within seven days of a trauma injury and now contains details on over 34,000 cases. Data is gathered on the cause, the severity, the management and the outcome of the trauma patients and is then stored on a purpose designed Access database that enables comparison and analysis of multiple fields of data. This data is available on application for research or audit use. The Trauma Registry can be contacted on 9224 2551. The Abbreviated Injury Scale 1990 Revision is used to classify injuries and calculate an Injury Severity Score (ISS) for each patient. Major trauma patients are determined by an ISS greater than 15. The Trauma Registry report is produced annually and is available from the Royal Perth Hospital library or electronically on request from the Trauma Registry.

Trauma Teams

In September 1994 the Emergency Department introduced trauma teams which are drawn from Emergency Department staff and consist of four medical staff and three nursing staff. A trauma team is called for major trauma patients and the team members work in pairs simultaneously to complete allocated roles. The use of the team structure allows simultaneous care to be delivered to different parts of the body with the aim of reducing the time taken to initiate life saving resuscitative measures and the time from injury to definitive care.

Trauma Paging System

A trauma paging system was introduced to ensure that the other relevant specialities are also warned when a major trauma patient is expected, enabling them to attend promptly when required. The paging system enables the Emergency Department to send a brief message to designated staff when a warning call to expect a major trauma admission is received. When the patient has arrived and been assessed, a second message is sent to those specialties required.

Trauma Grand Rounds

Royal Perth Hospital introduced Trauma Grand Rounds in February 1995. These meetings are held fortnightly and are conducted by the Emergency Department and the Department of General Surgery. They provide an opportunity for case review and discussion of trauma management issues and facilitate discussion and understanding between the Departments involved in the management of trauma patients.

TRAUMA SERVICES continued

Trauma Mortality Audit

The Trauma Mortality Audit Committee first met in 1995. This Committee is made up of representatives from Anaesthetics, General Surgery, Emergency Medicine, Clinical Services, Intensive Care, Orthopaedics, Nursing and Trauma Registry staff. All trauma patients who have died during hospitalisation are reviewed to ensure that the management was appropriate and to address policy issues as they arise.

Where appropriate, recommendations are made to the Division of Critical Care and the Director of Clinical Services.

Improved General Practitioner Communications

Royal Perth Hospital established a feedback system that ensures that non metropolitan staff who transfer major trauma patients to Royal Perth Hospital receive an update on that patient's condition within 2-3 days of the transfer. The Trauma Registry provides feedback to rural and remote medical practitioners, nursing staff and the Royal Flying Doctor Service (where applicable) regarding major trauma patients who have been referred to Royal Perth Hospital. Feedback on metropolitan patients is also given to SJA.

Major Trauma Outcome Clinic

A Major Trauma Outcome Clinic has been in place since February 1997 to ensure that major trauma patients are receiving comprehensive and coordinated follow up after discharge. Major trauma patients attend the clinic at three, six and twelve months where they are reviewed by a General Surgeon, Clinical Psychologist and Physiotherapist. Unfortunately, current funding arrangements only allow for the follow up of metropolitan major trauma patients.

Summary

Royal Perth Hospital has invested significant resources into the development of trauma services, both at the Hospital and throughout the State. It is the only hospital in Western Australia that meets all the criteria for a major trauma service as outlined in the National Road Trauma Advisory Committee's Report on the Working Party on 'Trauma Systems' 1993 and in November 2004 was designated as the Major Trauma Service for Western Australia

Helipad and Helicopter Retrieval

The Trauma Committee identified an area of outer metropolitan Perth between a 50km and 200km radius that would be served better by helicopter retrieval than road based transport. The narrow belt is not serviced by the RFDS (except Rottnest). Helicopter retrieval of appropriate patients in this area is recommended. This can be arranged by specifically requesting helicopter retrieval through the ambulance service. Dedicated RAC sponsored helicopter retrieval service was established in August 2003.

WA CANCER SERVICE DIRECTORY

The Western Australian Cancer and Palliative Care Network is actively working to improve access to cancer services throughout Western Australia.

In order to better facilitate awareness of and access to cancer and palliative care we have created a directory of available services in Western Australia. The directory is available in a web based format on the WA Health web portal;

www.healthnetworks.health.wa.gov.au/cancer

The directory will assist patients, their family members and health professionals who seek information about availability and location of services related to cancer diagnosis, treatment and palliative care.

Specific services include:

- **General Cancer Services:** Diagnostic, treatment and supportive care
- **Specialist Cancer Services:** Usually related to the part of the body affected by the cancer. eg: Thoracic (lung), melanoma (skin and other sites), Colon (lower GI) etc.
- **Multidisciplinary Care Teams:** This is an integrated team approach to health care. The cancer specialists and other health professionals meet to discuss and agree on an individual treatment plan for the patient. The plan may also include consideration of the patient's psychological and social needs.
- **Palliative Care:** Palliative care helps people with a terminal illness to enjoy life as much as possible and may be provided in hospital (inpatient or outpatient), hospice or home.
- **Other Services:** This includes availability of transport, parking, patient advocacy and multicultural services.

We hope that collation of this information in a readily accessible source will optimise cancer care via facilitation of awareness of available cancer and palliative care services for individuals and clinicians.

WA PSYCHO-ONCOLOGY SERVICE

The WA Psycho-Oncology Service located at the RPH Shenton Park Campus is a free outpatient service for public and private patients state-wide to address psychological difficulties that are intense and disruptive beyond the level commonly described by people affected by cancer. Examples include:

- **Mental health difficulties** that have developed secondary to cancer or are exacerbations of pre-existing mental health disorder
- **Distress symptoms and ways of coping** that significantly hinder treatment participation (e.g. Needle or blood phobia) or social and occupational functioning
- **Complicated grief** reactions and other adjustment difficulties
- **Survivorship Anxiety** (e.g. about treatment, recurrence, the future)
- **Relationship and sexuality difficulties**
- **Existential issues** associated with chronic and life-threatening illness

Clinical psychologists within the Service have specialist training in psychological care for people with mental health difficulties and complex health and wellbeing issues and can provide:

- Comprehensive psychological assessment and evidence-based individual, couple, family and group psychotherapy treatments
- Supportive telephone counselling for rural patients where clinically indicated
- Endeavours to facilitate referral to alternative specialist services e.g. Hospital-based social work or community based mental health and drug and alcohol services where required.
- Education, consultation and clinical supervision services also available for health professionals

Referral criteria:

- Patients or family members can self-refer or any health professional in the public or private system can refer people who:
- Have been diagnosed or treated for cancer in the last five years or be a family member of a person with cancer.
- Consent to treatment
- Be able to regularly attend outpatient clinic appointments (People who are not physically able to attend outpatient appointments may benefit from referral to Silverchain home-visiting and Hospice Services.)
- Are not Psychiatric emergencies (e.g. acute psychosis, suicidality or homicide risk) should be directed to the Local Hospital Emergency Department or Mental health Emergency Response Line (24hr/7 days a week) 1300 555 788 Metro or 1800 676 822 Rural
- People affected by Breast Cancer should be referred to the WA Breast Cancer Clinical Psychology Service (Ph. 9224 1629)

You also may make contact to find out more about alternative services which may be suitable for those who have not had cancer diagnosis, treatment or recurrence in the last 5 years.

Contact details:

Duty Officer for referrals or advice – Telephone: 9382 7480 or Fax: 9382 7479

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Dr J. Rankin	9224 3151	<u>Cardiology</u>	31
Dr D T Ransom	9224 2334	<u>Medical Oncology</u>	54
Mr S Rao	9224 23879	<u>General Surgery</u>	43
Mr S. Rea	9224 3318	<u>Plastic/Maxillofacial</u>	67
Dr A Redfern	9224 7288	<u>Medical Oncology</u>	54
Dr J. Richards	9224 3083	<u>Ophthalmology</u>	62
Dr J. Roddy	9224 7244	<u>Rheumatology</u>	78
Mr S. Rodrigues	9224 3039	<u>ENT</u>	37
Dr D. Rosen	9224 2658	<u>Neurology</u>	58
Dr B Saker	9224 2556	<u>Nephrology</u>	56
Prof C Saunders	9224 2387	<u>General Surgery</u>	43
Mr J. Savundra	9224 3318	<u>Plastic/Maxillofacial</u>	67
Dr S. Schug	9224 1038	<u>Anaesthetics</u>	29
Dr G. Scott	9224 2125	<u>Radiology</u>	74
Dr M. Segasothy	9224 2199	<u>Internal Medicine</u>	53
Dr H.Seymour	9224 2773	<u>Geriatric Medicine</u>	47
Mr F. Shakibaie	9224 2191	<u>Vascular Surgery</u>	83
Dr. J.M. Shepherd	9224 2389	<u>Radiation Oncology</u>	73
Dr S. Shetty	9224 3151	<u>Cardiology</u>	31
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Dr C. Siah	9224 3348	<u>Gastroenterology</u>	42
Mr K. Sieunarine	9224 2191	<u>Vascular Surgery</u>	83
Dr Teck Siew	9224 2095	<u>Nuclear Medicine</u>	61
Dr. P.L. Silbert	9224 2593	<u>Neurology</u>	58
Prof. R. Sinniah	9224 2469	<u>Pathology</u>	66
A/Prof A Skirving	9224 3531	<u>Orthopaedics</u>	63
Dr. J. Soderstrom	9224 2662	<u>Emergency</u>	39
Dr. S. J. Song	9224 2125	<u>Radiology</u>	74
Dr A. Stafford	9224 2662	<u>Emergency</u>	39
Dr K Stanton	9224 3050	<u>Endocrin/Diabetes</u>	41
Dr N. Staples	9224 1165	<u>Haematology</u>	49
C/Prof B. Stokes	9224 2596	<u>Neurosurgery</u>	60
Miss C. Stulner	9224 3318	<u>Plastic/Maxillofacial</u>	67
Dr S. Swaminathan	9224 2550	<u>Nephrology</u>	56
Dr G Sweetman	9224 2662	<u>Emergency</u>	39
Dr.Quentin Summers	9224 1686	<u>Respiratory Medicine</u>	76
Dr C. Tait	9224 2177	<u>Dermatology</u>	36
Dr A. Tan	9224 2185	<u>Urology</u>	82
Mr P. Tan	9224 2387	<u>General Surgery</u>	43

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Dr L. Tarquinio	9224 2179	<u>Gastroenterology</u>	42
Dr M Tay-Kearney	9224 3083	<u>Ophthalmology</u>	62
Dr A Taylor	9224 7244	<u>Rheumatology</u>	78
Dr. D. B. Taylor	9224 2125	<u>Radiology</u>	74
Dr L Taylor	9224 3083	<u>Ophthalmology</u>	62
Mr. J. Thavaseelan	9224 2185	<u>Urology</u>	82
Clin/Prof M. Thomas	9224 8019	<u>Nephrology</u>	56
Mr I J Thompson	9224 2387	<u>General Surgery</u>	43
Mr C B Thrum	9224 3531	<u>Orthopaedics</u>	63
Mr I. Timms	9224 3318	<u>Plastic/Maxillofacial</u>	67
Dr R. Troedson	9224 2095	<u>Nuclear Medicine</u>	61
Dr S. Troon	9224 2334	<u>Medical Oncology</u>	54
Dr J M Trotter	9224 2334	<u>Medical Oncology</u>	54
Dr P. Tuch	9431 2658	<u>Neurology</u>	58
A/Prof F. Van Bockmeer	9224 3121	<u>Biochemistry</u>	30
Dr. J. Vance	9224 2662	<u>Emergency</u>	39
Dr S Vasikaran	9224 3121	<u>Biochemistry</u>	30
Dr T. Vermeulen	9224 2466	<u>Pathology</u>	66
Mr V. Vijayasekaran	9224 3318	<u>Plastic/Maxillofacial</u>	67
Dr C. Vinciullo	9224 2177	<u>Dermatology</u>	36
Dr E Visser	9224 1038	<u>Anaesthetics</u>	29
Mr J. Vivian	9224 2185	<u>Urology</u>	82
Dr A. Vujovic	9224 2185	<u>Urology</u>	82
Dr H. Wade	9224 2662	<u>Emergency</u>	39
Dr B N J Walters	9224 2199	<u>Internal Medicine</u>	53
Dr D Walters	9224 7244	<u>Rheumatology</u>	78
Dr J. Waring	9224 1686	<u>Respiratory Medicine</u>	76
Dr R. Warne	9224 7244	<u>Geriatric Medicine</u>	47
Mr M. Warner	9224 2387	<u>General Surgery</u>	43
Dr K. Warr	9224 8019	<u>Nephrology</u>	56
Dr RF. Warren	9224 1686	<u>Respiratory Medicine</u>	76
Dr G. Waterer	9224 1686	<u>Respiratory Medicine</u>	76
Dr P. Watson	9224 2596	<u>Neurosurgery</u>	60
Prof G F Watts	9224 2199	<u>Internal Medicine</u>	53
Dr S. Webb	9224 2603	<u>Intensive Care Unit</u>	52
Dr C. Welman	9224 2125	<u>Radiology</u>	74
Dr R. Werasooriya	9224 3151	<u>Cardiology</u>	31
Dr A. Wesseldine	9224 2658	<u>Neurology</u>	58
Dr K. Wheadon	9224 2662	<u>Emergency</u>	39
Mr A. Williams	9224 3318	<u>Plastic/Maxillofacial</u>	67

CONSULTANT	PHONE	SPECIALTY	PG
Mr R Williamson	9224 3318	<u>Plastic/Maxillofacial</u>	67
Dr C Wilson	9224 2662	<u>Emergency</u>	39
Mr G. Wong	9224 2596	<u>Neurosurgery</u>	60
Ms F. Wood	9224 3318	<u>Burns unit</u>	67
Dr M. Wood	9224 1696	<u>Hospital Liaison GP (Aboriginal Health)</u>	87
Mr P Woodland	9382 7288	<u>Spinal</u>	80
Mr M Wren	9224 3531	<u>Orthopaedics</u>	63
Dr. E. J. Wylie	9224 2125	<u>Radiology</u>	74
Dr Xiao-Fang Xu	9224 2388	<u>Cardiology</u>	31
Dr J. Yeung	9224 2662	<u>Emergency</u>	39
Dr K. Yuen	9224 2788	<u>Palliative Care</u>	65
Mr M. Yew	9224 2387	<u>General Surgery</u>	43
Dr G. Yong	9224 3151	<u>Cardiology</u>	31
Dr Matt Zimmerman	9224 2179	<u>Gastroenterology</u>	42
Dr Y. Zissiadis	9224 2389	<u>Radiation Oncology</u>	73

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